Fort Myers – Islands, Beaches and Neighborhoods

Lee County VCB

Oct - Dec 2024

Visitor Tracking, Occupancy & Economic Impact Study







Introduction







STUDY OBJECTIVES: MAP THE VISITOR JOURNEY

Pre-Visit

Planning cycle

- Planning sources
- Information requests
- Other destinations considered
- Trip influencers
- Reasons for visiting
- Exposure to promotions
- Booking
- Mode of transportation

Travel Party Profile

- Visitor origin
- Party size
- Party composition
- Demographics

Trip Experience

- Accommodations
- Length of stay
- Number of times in destination
- Activities in destination
- Attractions visited
- Area stayed

Post-Trip Evaluation

- Likelihood of recommending
- Likelihood of returning
- Satisfaction with overall stay & customer service
- Evaluation of destination attributes
- Visitor concerns
- Painting a picture for others

Economic Impact on Destination

- Number of visitors
- Expenditures
- Economic impact
- Room nights generated
- Occupancy, ADR, RevPAR
- Jobs, wages and taxes supported by tourism





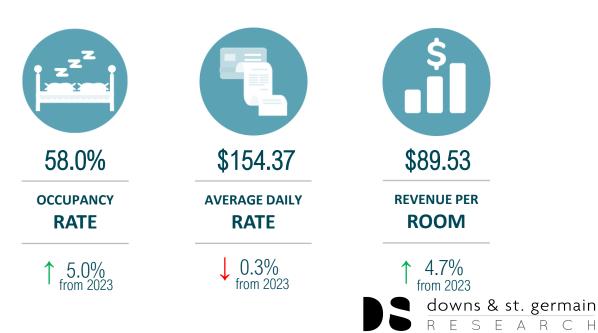
Executive Summary

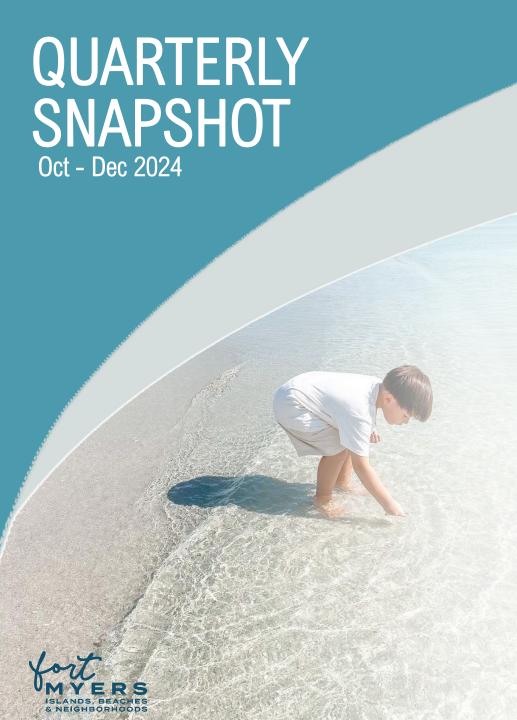






- → Visitation in Oct Dec 2024 was up 7.6% and room nights were up 6.1% Year-over-Year.
- → **Direct Spending** was **up 3.2%** and **Economic Impact of Tourism** was **up 2.7%**, when compared to October-December 2023.
- The share of visitors who considered visiting other destinations in FL nearly doubled, from 3.5% to 6.2%, following the general trends of increased competition as well as visitors actively seeking out lesser traveled destinations and unique experiences.
- In-State visitation increased from 6.7% to 8.6%, with most of this growth coming from southeast Florida markets like Miami-Ft. Lauderdale and West Palm Beach-Ft. Pierce.





VISITOR JOURNEY: ECONOMIC IMPACT ON DESTINATION

Pre-Visit

Travel Party
Profile

Trip
Experience

Post-Trip
Evaluation

Destination





TOURISM SNAPSHOT: KEY METRICS Oct - Dec 2023 VS. 2024

Visitor & Lodging Statistics	Oct - Dec 2023	Oct - Dec 2024	% Change '23-'24
Visitors	806,000	867,200	+ 7.6%
Visitor Days	4,715,100	5,411,300	+ 14.8%
Room Nights	1,016,400	1,078,700	+ 6.1%
Direct Expenditures ¹	\$658,633,800	\$679,771,800	+ 3.2%
Total Economic Impact ²	\$1,054,472,700	\$1,082,876,500	+ 2.7%

² Economic impact includes indirect and induced effects of visitor spending. Indirect effects are increased business spending resulting from tourism dollars. Induced effects are increased household spending resulting from tourism dollars.





¹ Includes: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

TOURISM SNAPSHOT: KEY METRICS CALENDAR YEAR

Visitor & Lodging Statistics	CY 2023 ³	CY 2024	% Change '23-'24
Visitors	2,771,200	3,199,500	+ 15.5%
Visitor Days	17,576,800	20,420,100	+ 16.2%
Room Nights	3,826,800	4,405,000	+ 15.1%
Direct Expenditures ¹	\$2,636,829,100	\$3,108,446,700	+ 17.9%
Total Economic Impact ²	\$4,221,563,400	\$4,951,755,500	+ 17.3%

³ Data has been revised to reflect updated unit figures for RV Parks & Campgrounds as determined in a survey of Lee County RV Parks & Campgrounds conducted by DSG Research in 2023.





¹ Includes: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

² Economic impact includes indirect and induced effects of visitor spending. Indirect effects are increased business spending resulting from tourism dollars. Induced effects are increased household spending resulting from tourism dollars.

OCT-DEC LODGING STATISTICS¹

58.0%

Occupancy

1 5.0%

From 2023

\$154.37

Average Daily Rate

0.3%

From 2023

\$89.53

RevPAR

4.7%

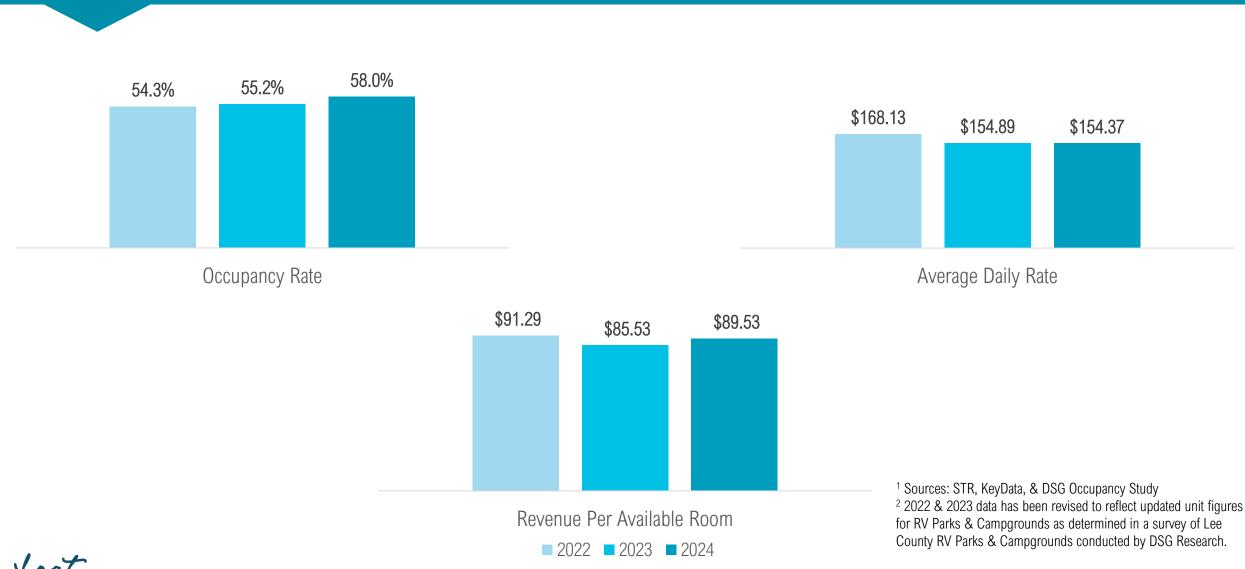
From 2023

¹ Sources: STR, KeyData, & DSG Occupancy Study





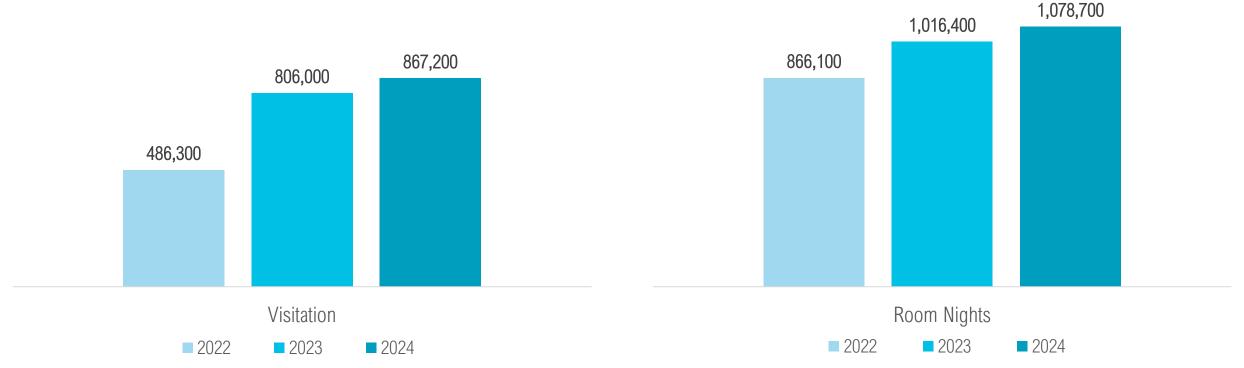
OCT-DEC 2022-2024 OVERALL LODGING METRICS^{1,2}

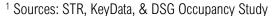






OCT-DEC 2022-2024 VISITATION & ROOM NIGHTS^{1,2}



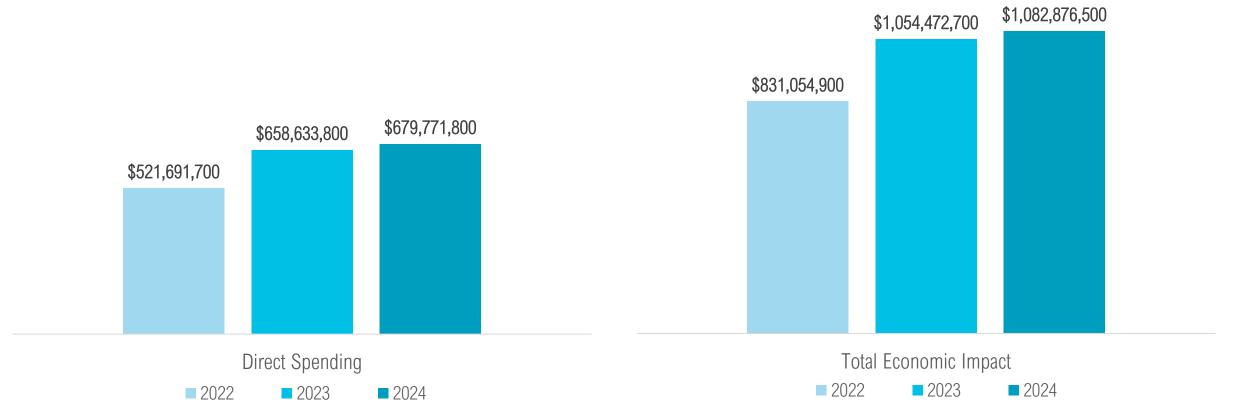


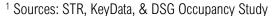
² 2022 & 2023 data has been revised to reflect updated unit figures for RV Parks & Campgrounds as determined in a survey of Lee County RV Parks & Campgrounds conducted by DSG Research.





OCT-DEC 2022-2024 SPENDING & ECONOMIC IMPACT^{1,2}



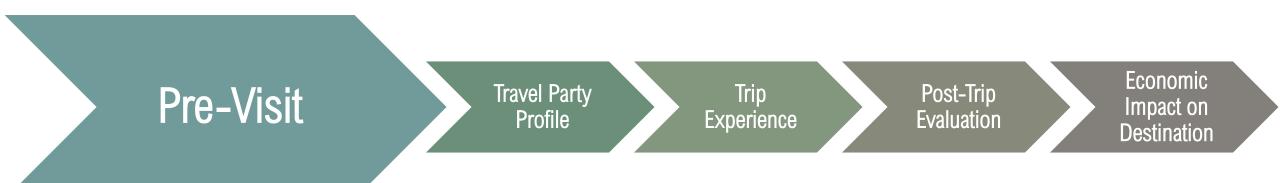


² 2022 & 2023 data has been revised to reflect updated unit figures for RV Parks & Campgrounds as determined in a survey of Lee County RV Parks & Campgrounds conducted by DSG Research.





VISITOR JOURNEY: PRE-VISIT







TRIP PLANNING

- Nearly 2 in 5 visitors planned their trips to the Fort Myers area 1-2 months in advance
- The median trip planning cycle lasted nearly 2 months
- Nearly 1 in 3 visitors requested information to plan their trips
 - Nearly 1 in 5 visitors called a hotel, motel, or condo
 - 1 in 10 visitors requested a visitor guide
- 24% of visitors considered choosing other destinations when planning their trips



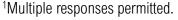




TRIP PLANNING: WEBSITES/APPS USED

- Over 3 in 4 visitors used websites and apps to plan their trips to the Fort Myers area
- Top websites and apps used to plan their trips include¹:
 - 36% Airline Websites/apps
 - 29% Search Engines
 - 19% Airbnb/Vrbo
 - 16% Hotel Websites/apps
 - 16% Booking Websites/apps
 - 12% Vacation Rental Websites/apps
 - o 11% Visit Florida
 - 10% Trip Advisor









TOP TRIP INFLUENCES

Visitors were heavily influenced by the following when choosing where to vacation¹:



89% Warm weather



88% Peaceful/relaxing



84% A safe destination

¹Top 2 box scores. Attributes rated on a scale from 1 to 5 where 1 is Not at All Influential and 5 is Definitely Influential.





TOP REASONS FOR VISITING¹



40% Relax & unwind



37% Visiting friends & relatives



30% Beach



13% Checking-in on my property



13% Part-time resident ("Snowbird")



11% Special occasion



10% Golf, tennis, or pickleball

¹Up to three responses permitted.





PROMOTION RECALL¹

- Over 1 in 3 visitors recalled promotions in the past 6 months for the Fort Myers area
- 20% of all visitors were influenced to come to the Fort Myers area by these promotions
- Top sources of recall include¹:



51% Internet



37% Social media



21% Traveler reviews, blogs

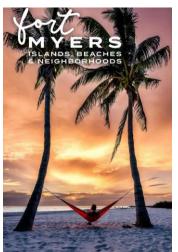


15% Television

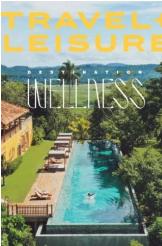


Follow What Feels

13% VCB Website



11% Travel/visitor guide



10% Magazine

¹Multiple responses permitted.





BOOKING

Visitors used the following to book their trips:



40% Directly with hotel/condo



22% Online travel agency





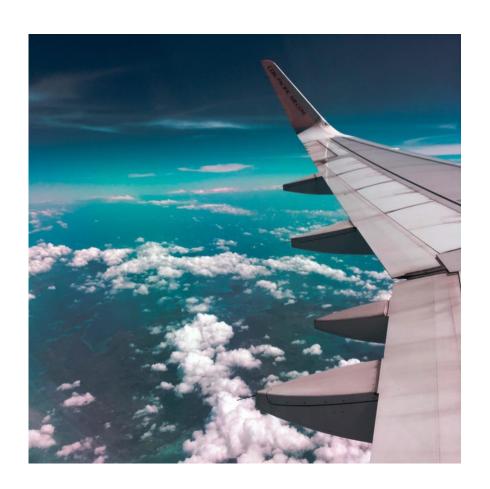
16% Airbnb

12% Vrbo





TRANSPORTATION



- 71% of visitors flew to the Fort Myers area
- 53% of all visitors traveled to the Fort Myers area via RSW





VISITOR JOURNEY: TRAVEL PARTY PROFILE

Pre-Visit

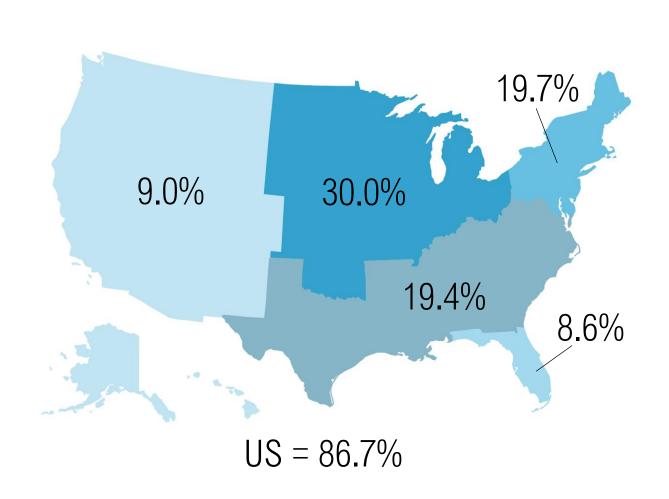
Travel Party
Profile

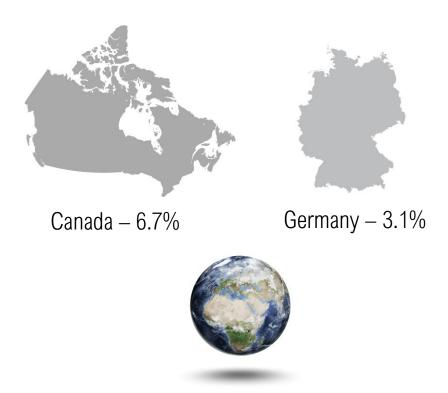
Trip
Experience
Post-Trip
Evaluation
Destination





ORIGIN REGION¹





3.5% Other International Markets (UK, Other Europe, etc.)

¹Includes visitors who stayed in paid accommodations, VFRs, and day trippers. Based on data from the Visitor Tracking Study.





TOP ORIGIN MARKETS¹







6% Chicago 5% New York 5% Atlanta

3% Each: Detroit, Philadelphia, Minneapolis-St. Paul, Boston, Washington DC-Hagerstown, Miami-Ft. Lauderdale, and Denver

FORT MYERS ISLANDS, BEACHES ¹Includes visitors who stayed in paid accommodations, VFRs, and day trippers. Based on data from the Visitor Tracking Study.



TRAVEL PARTY SIZE AND COMPOSITION

- Visitors traveled in a party composed of 3.0 people¹
- 36% traveled with children
- Nearly 2 in 5 visitors traveled as a family, and 36% of visitors traveled as a couple



¹Sources: Occupancy Study and Visitor Tracking Study





DEMOGRAPHIC PROFILE¹



October - December Visitors:

- Median age of 51 years old
- Median household income of \$108,700
- Married (80%)
- College educated (72%)
- Caucasian/white (78%)





Visitor Journey: Trip Experience







TOP ACCOMMODATIONS



36% Hotel/Motel/Resort



24% Vacation Rental



19% Personal second home, etc.



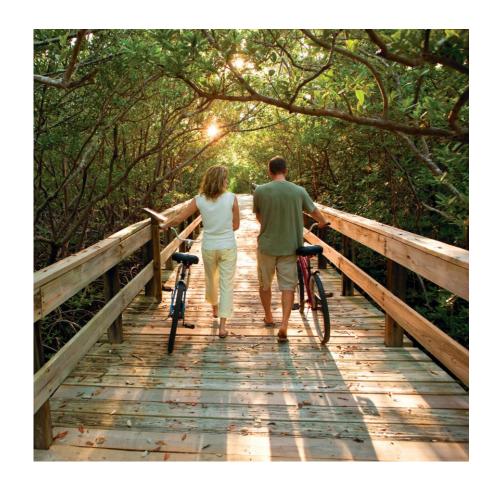
15% Staying with friends/relatives





LENGTH OF STAY & NUMBER OF TIMES IN DESTINATION

- Visitors¹ spent an average of 6.2 nights in the Fort Myers area
- 21% were first time visitors
- 21% have visited more than 10 times



¹Sources: Occupancy Study and Visitor Tracking Study





VISITOR ACTIVITIES¹



64% Dining out



63% Relaxing & unwinding



53% Beach



48% Visit friends/relatives



45% Shopping



27% Fishing



21% Golf, tennis, or pickleball



19% Nature, environment, bird watching



Trip Experience Oct - Dec 2024



TOP ATTRACTIONS VISITED¹



53% Beaches



25% Sanibel Lighthouse



24% Bell Tower Shops



23% Edison & Ford Estates

¹Multiple responses permitted.



TOP COMMUNITIES STAYED



38% Fort Myers



16% Cape Coral



12% Fort Myers Beach



9% Bonita Springs



8% Estero



7% Sanibel





VISITOR JOURNEY: POST-TRIP EVALUATION

Pre-Visit

Travel Party
Profile

Trip
Experience

Post-Trip
Evaluation

Economic Impact on Destination





LIKELIHOOD OF RECOMMENDING/RETURNING



- 92% of visitors are likely to recommend the area
 - o 45% are very likely to recommend
- 88% of visitors are likely to return
 - 50% are very likely to return
- 69% of visitors are likely to return next year
 - o 48% are very likely to return next year





SATISFACTION



- 94% of visitors were satisfied or very satisfied with their overall visit to the Fort Myers area (51% were very satisfied)
- 93% of visitors were satisfied or very satisfied with customer service on their visit (53% were very satisfied)
- 97% of visitors said paid accommodations at least met their expectations (43% said they exceeded expectations)





TOP ATTRIBUTE RATINGS

→ Visitors gave the highest ratings to the following destination attributes¹:



93% Peaceful/relaxing

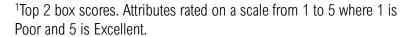


93% Warm weather



91% A safe destination







VISITOR CONCERNS

- Nearly 1 in 3 visitors mentioned traffic as their least favorite part of their visit.
- 1 in 5 visitors mentioned high prices,
 while 15% of visitors mentioned damaged
 buildings, and 14% mentioned
 construction noise/activity.
- Nearly 1 in 4 visitors said there was nothing they disliked about the area during their visit.







AREA DESCRIPTIONS

Peaceful/relaxing



"Breathtakingly beautiful, peaceful, and rejuvenating."



Warm Weather



"A lovely place to visit with great weather this time of year. Warm sunny days to spend at the beach and cool evenings to spend in town."

Safe Destination

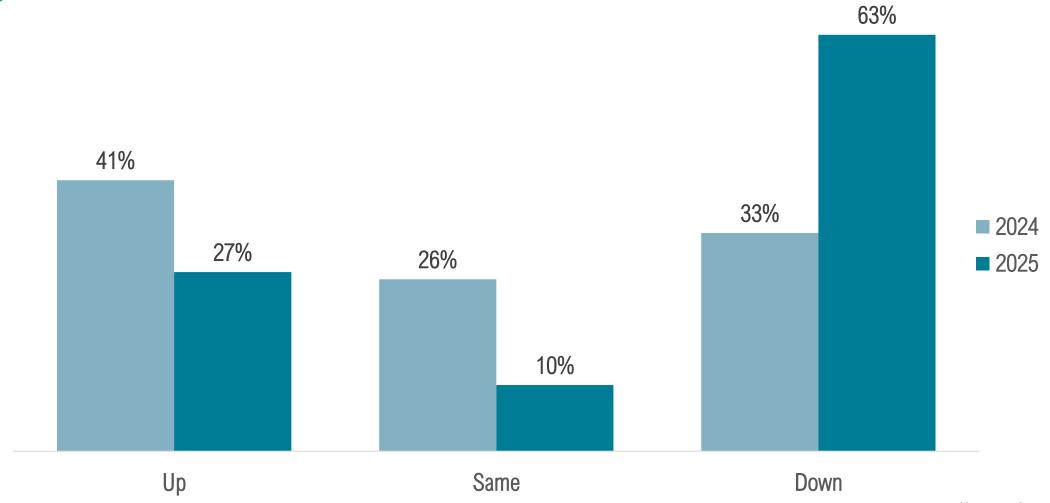
"Whether we're in downtown Fort Myers or out in Fort Myers Beach, we always feel safe and secure, like we're right at home, except it's much warmer here."







OCCUPANCY BAROMETER1: JAN – MAR RESERVATIONS





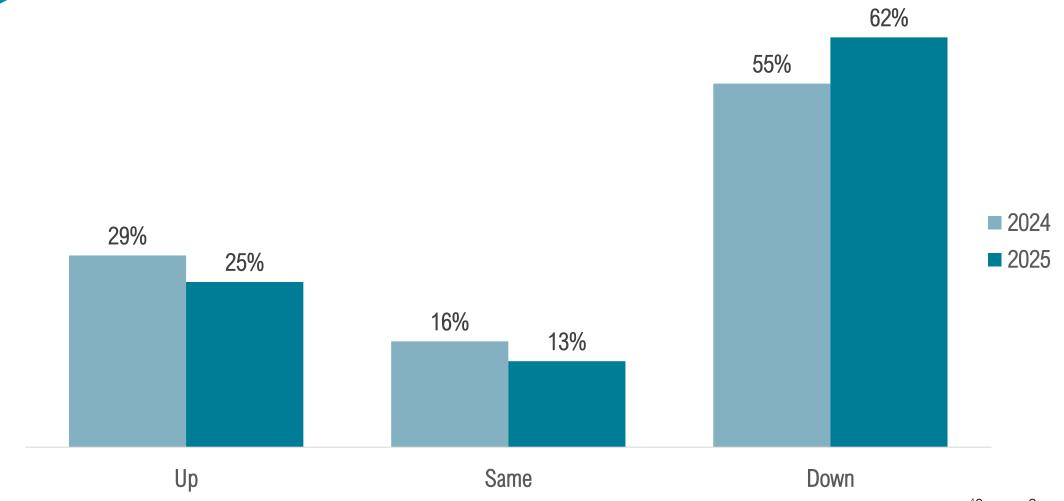
Accommodations partners were asked the following, "Please think about your reservations for the next three months. Compared to the same period a year ago, would you say the total level of reservations are up, the same, or down?"

MYERS
ISLANDS, BEACHES
& NEIGHBORHOODS





OCCUPANCY BAROMETER1: APR – JUN RESERVATIONS



Post-Trip Evaluation Oct - Dec 2024



Accommodations partners were asked the following, "Please think about your reservations for the next three months. Compared to the same period a year ago, would you say the total level of reservations are up, the same, or down?"

MYERS
CLANDS, BEACHES
NEIGHBORHOODS



Detailed Findings







VISITOR JOURNEY: ECONOMIC IMPACT ON DESTINATION

Pre-Visit

Travel Party Trip Experience

Post-Trip Evaluation

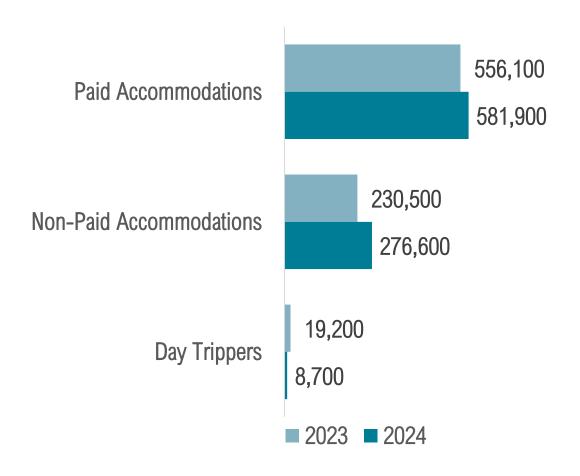
Post-Trip Destination





NUMBER OF VISITORS

There were **867,200** visitors to the Fort Myers area in Oct - Dec 2024 (+7.6% from 2023).

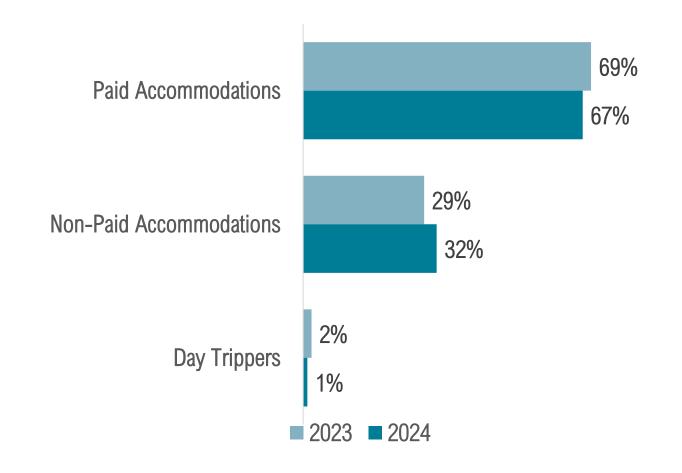






VISITOR TYPE

Visitors staying in paid accommodations accounted for **2 in 3** visitors.







VISITOR EXPENDITURES BY VISITOR TYPE

Oct - Dec visitors spent \$679,771,800 in the Fort Myers area, resulting in a total economic impact of \$1,082,876,500, up 2.7% from 2023.

Visitors staying in paid accommodations accounted for 67% of all visitors and 74% of all spending.

Paid Accommodations



Day Trippers



\$162,942,800

Direct Spending







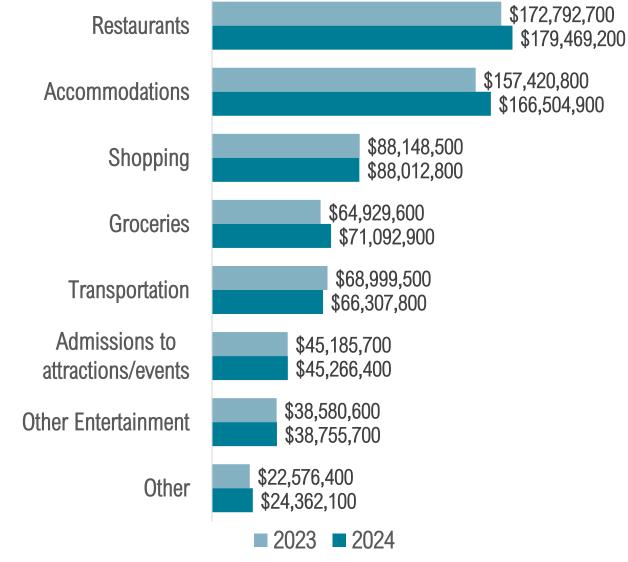






VISITOR EXPENDITURES BY SPENDING CATEGORY

Of the \$679,771,800 visitors spent in the Fort Myers area, 26% was spent on restaurants and 25% was spent on accommodations, accounting for over half of all visitor spending.

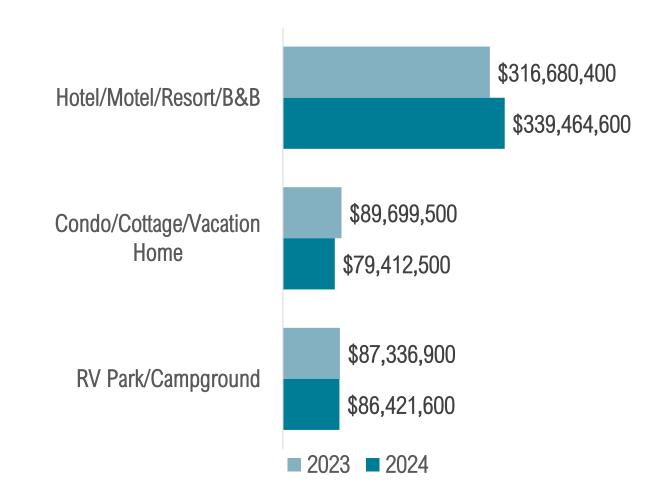






VISITOR EXPENDITURES BY LODGING TYPE

Oct - Dec visitors staying in paid accommodations spent \$505,298,700 in the Fort Myers area.







ROOM NIGHTS GENERATED

Oct - Dec visitors spent 1,078,700¹ nights in Fort Myers area hotels, resorts, condos, rental houses, RV parks, etc. (+6.1% from 2023).

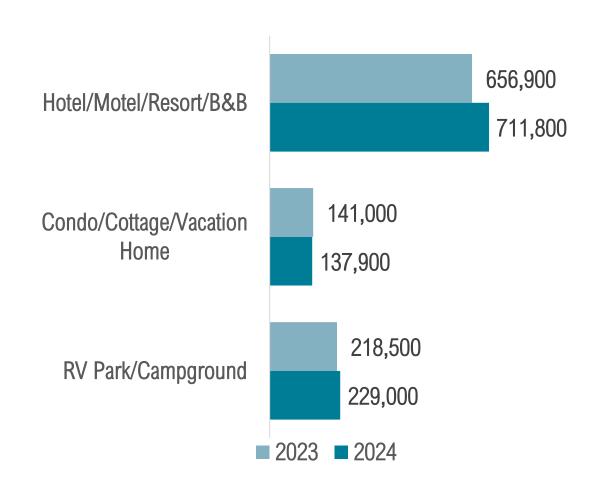






ROOM NIGHTS GENERATED

Hotels, motels, etc. accounted for 2 in 3 room nights spent in the Fort Myers area, while RV parks/campgrounds accounted for 21% and vacation rentals accounted for the remaining 13% of room nights that visitors spent in the area.

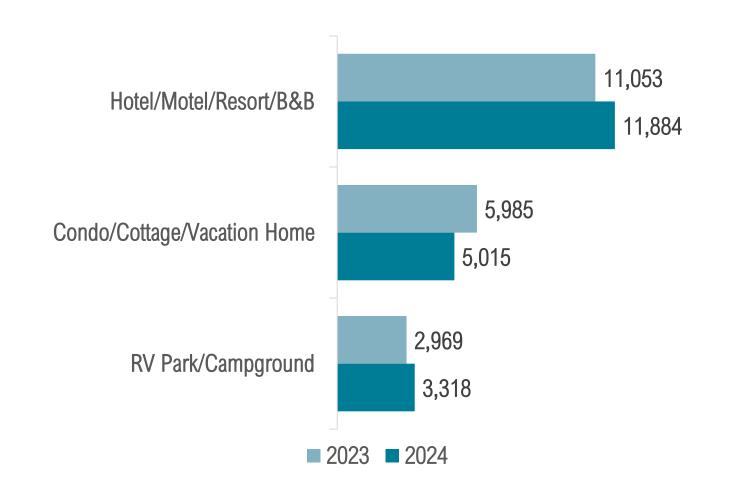






AVAILABLE UNITS

There were **20,217**¹ available units in Oct - Dec 2024 vs. 20,007 in 2023 (+1.0%). Nearly 3 in 5 units available were from hotels, motels, etc.







OCCUPANCY, ADR AND REVPAR



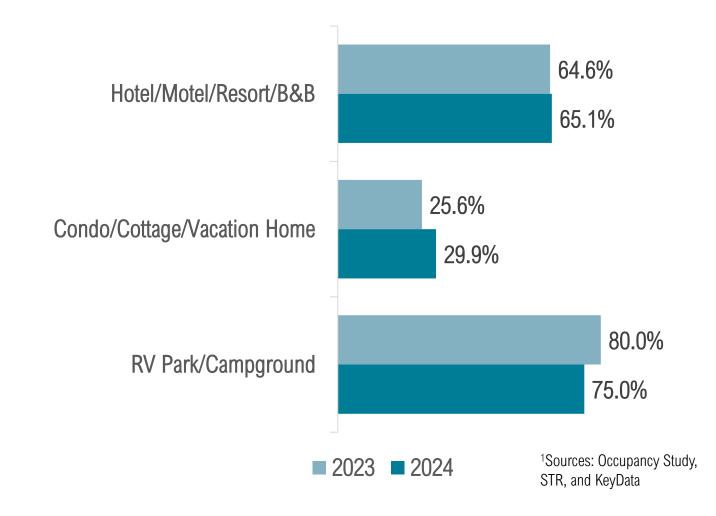




OCCUPANCY



Average occupancy in October-December was 58.0%¹ (55.2% in 2023).



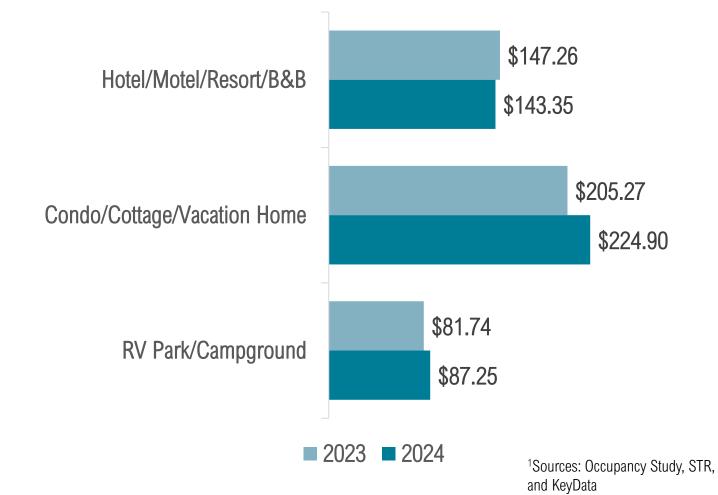




ADR

ADR in Oct was \$154. 2023).





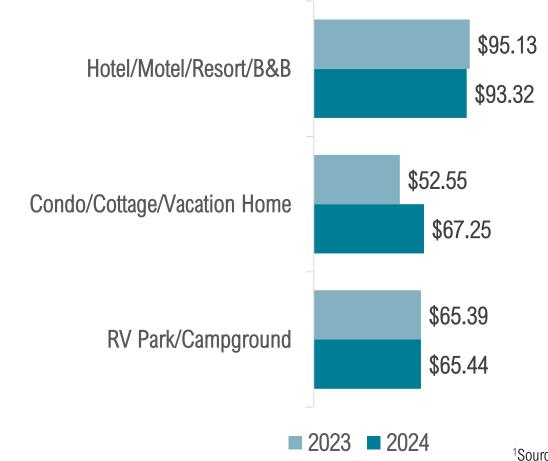




REVPAR



Average RevPAR in October-December was \$89.53¹ (\$85.53 in 2023).

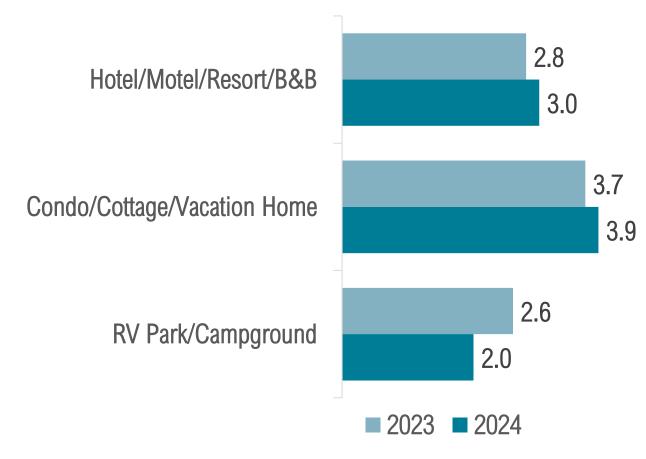






TRAVEL PARTY SIZE

For visitors in paid accommodations, average travel party size in October-December was 3.0 people¹ (2.9 people in 2023).



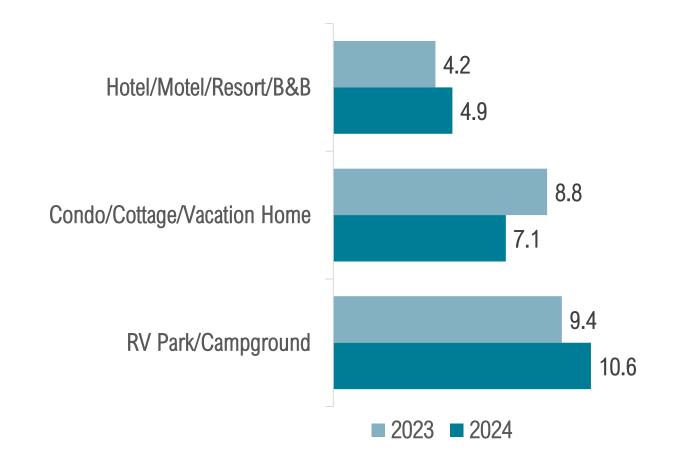


¹Source: Visitor Tracking Study, Occupancy Study, & KeyData



LENGTH OF STAY

For visitors in paid accommodations, average length of stay in October-December was **5.6 nights**¹ (5.3 nights in 2023).





¹Source: Visitor Tracking Study, Occupancy Study, & KeyData



Visitor Journey: Pre-Visit

Pre-Visit

Travel Party Trip Experience
Post-Trip Evaluation
Destination

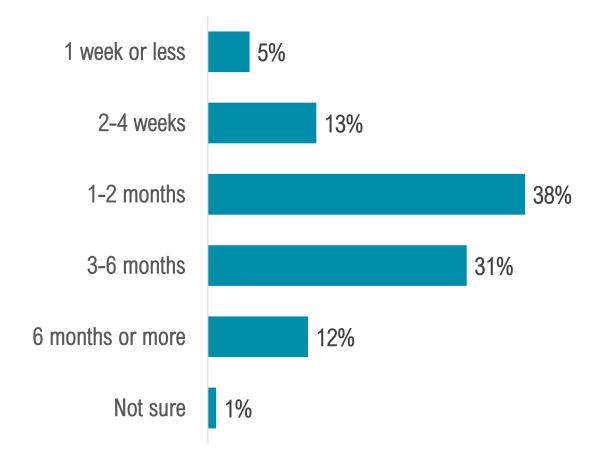




TRIP PLANNING CYCLE

Nearly 2 in 5 visitors planned their trip 1-2 months in advance, while over 3 in 10 visitors planned their trip 3-6 months in advance.

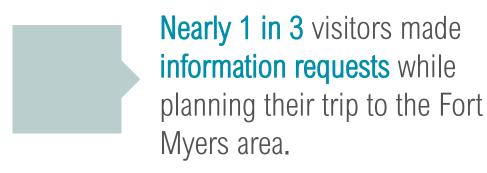
The median trip planning cycle lasted nearly 2 months (55 days).





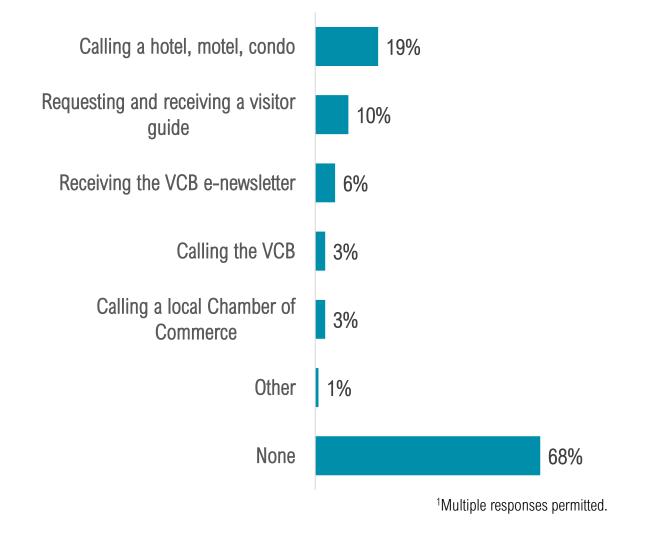


TRIP PLANNING: INFORMATION REQUESTS¹



Visitors who sought information prior to their trips were most likely to rely on **lodging properties** for that information.

The share of visitors requesting information in Q4 2024 was 2% higher than in Q4 2023.







TRIP PLANNING: OTHER DESTINATIONS CONSIDERED¹

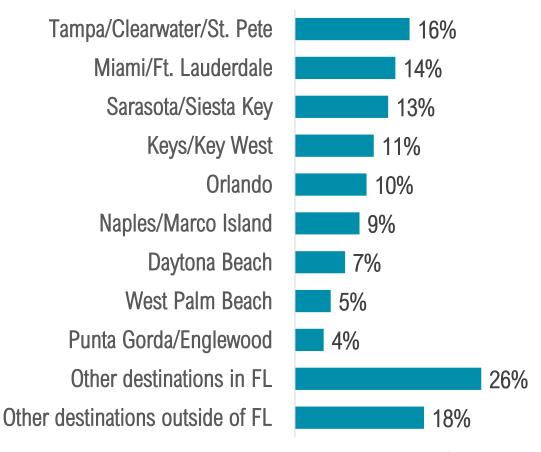


Most alternate destinations considered were in **Florida**.



Nearly 1 in 6 visitors considered visiting the Tampa/Clearwater/St. Pete area.

BASE: 24% of visitors who considered other destinations



¹Multiple responses permitted.



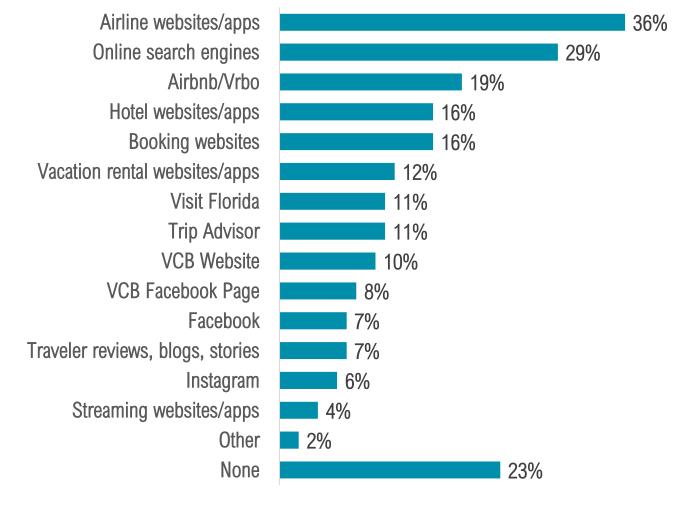


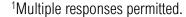
TRIP PLANNING: WEBSITES/APPS USED¹

Over 3 in 4 visitors used websites and apps to plan their trip to the Fort Myers area.

Visitors were most likely to use airline websites/apps or online search engines to plan their trips.

Visitors also utilized Airbnb & Vrbo (19%), hotel websites/apps (16%), and booking websites (16%) to plan their trips.







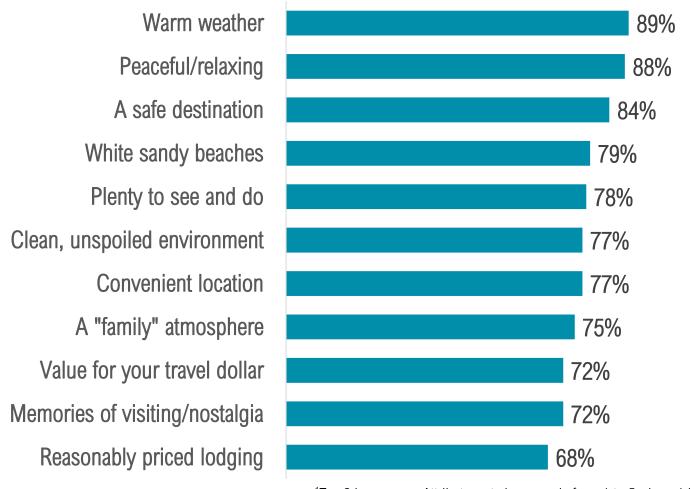


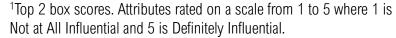
Pre-Visit Oct - Dec 2024

TRIP INFLUENCERS¹

Visitors were heavily influenced by the warm weather, peacefulness, and safety of the Fort Myers area when thinking about visiting.

Most trip influencing factors saw slight year-over-year increases in their top two box scores, with **reasonably priced lodging** increasing the most (+6%).



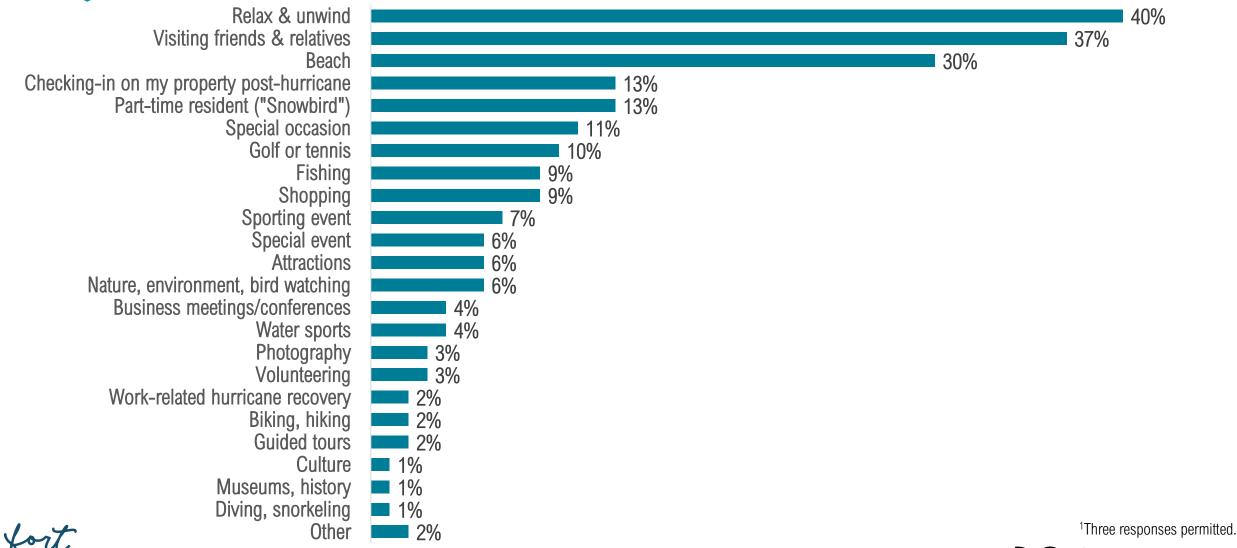




Pre-Visit Oct - Dec 2024



REASON FOR VISITING¹



Pre-Visit

Oct - Dec 2024

downs & st. germain

RESEARCH

downs & st. germain

PROMOTIONS RECALL¹



35% of visitors **recalled promotions** in the past 6 months for the Fort Myers area.



These sources influenced **20%** of all visitors to come to the Fort Myers area.



BASE: 35% of visitors who recalled promotions **Sources of Promotion** 51% Internet Social media 37% Traveler reviews, blogs 21% 15% Television www.VisitFortMyers.com 13% 11% Travel/visitor guide 10% Magazine 8% Newspaper Radio Email/e-newsletter 7% Deal-based promotion 6% Video streaming services 6% 5% Billboard 4% Brochure 4% 2% **Podcasts** Music streaming services ¹Multiple responses permitted. 3% Other



BOOKING



2 in 5 visitors who stayed in paid accommodations booked directly with a hotel/condo.

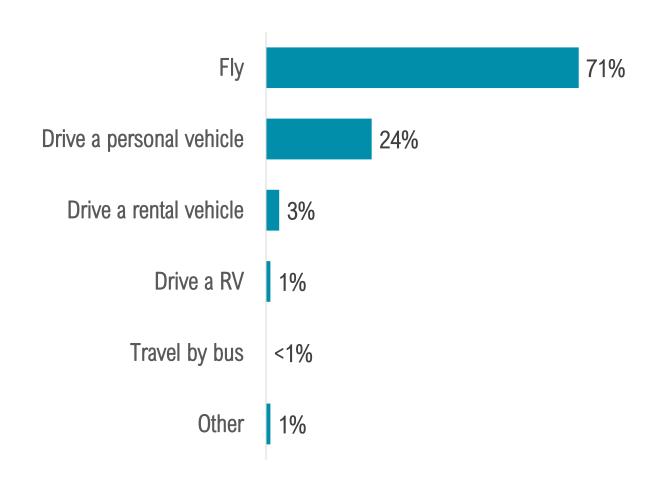






TRANSPORTATION





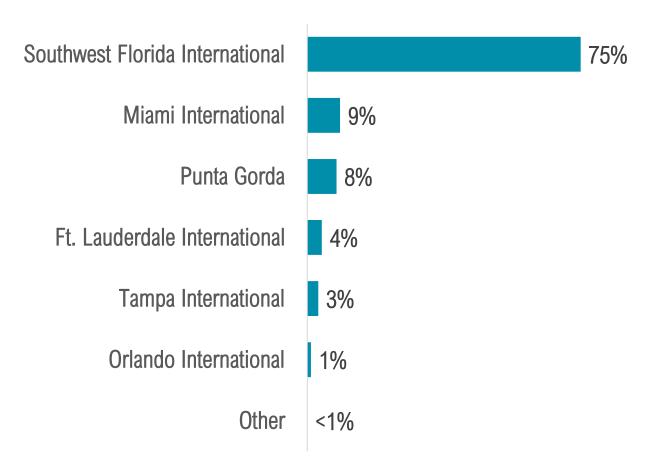




AIRPORT

BASE: 71% of visitors who flew

3 in 4 visitors who flew to the Fort Myers area came through RSW.

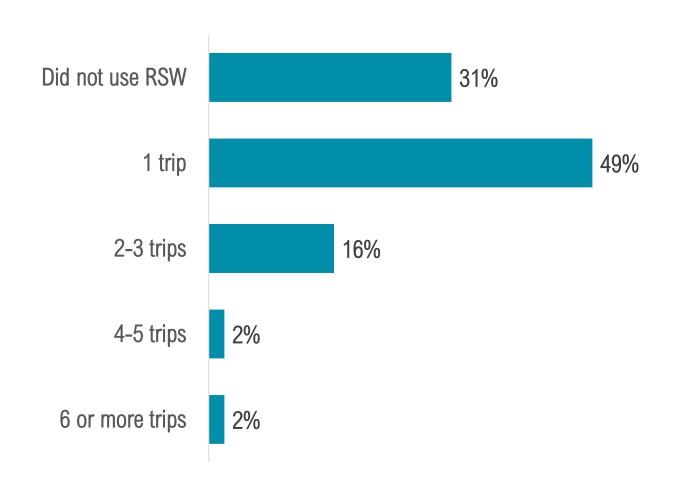






USE OF RSW IN THE PAST YEAR

69% of visitors who flew into RSW had used RSW at least once in the past year (besides current trip).







VISITOR JOURNEY: TRAVEL PARTY PROFILE

Pre-Visit

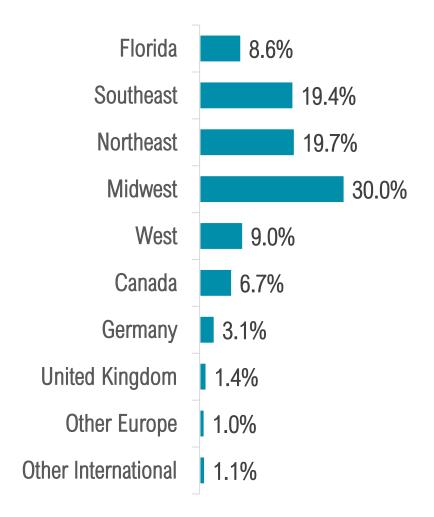
Travel Party
Profile

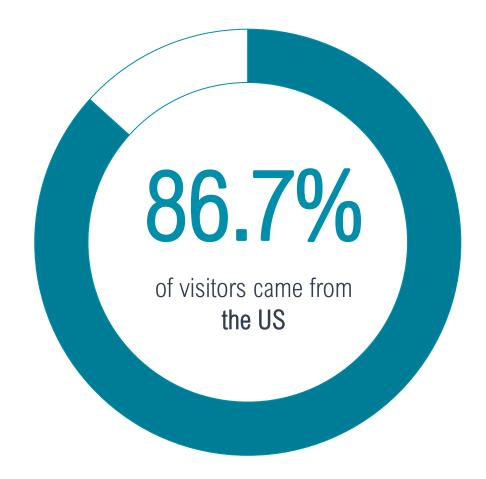
Trip
Experience
Post-Trip
Evaluation
Destination





ORIGIN¹



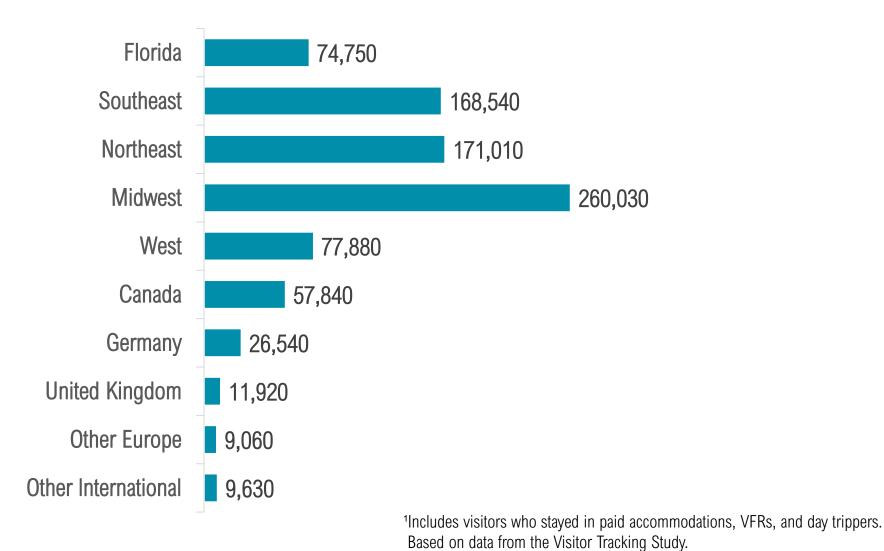


¹Includes visitors who stayed in paid accommodations, VFRs, and day trippers. Based on data from the Visitor Tracking Study.





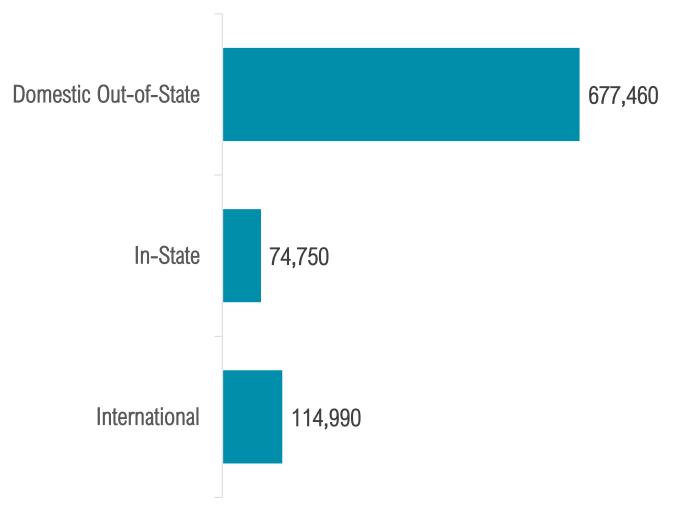
NUMBER OF VISITORS BY ORIGIN¹

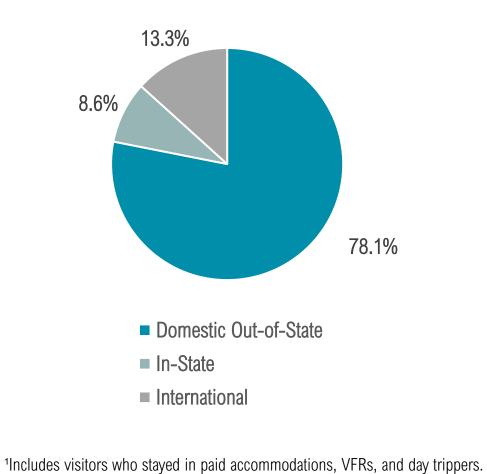






NUMBER OF VISITORS BY ORIGIN





Based on data from the Visitor Tracking Study.

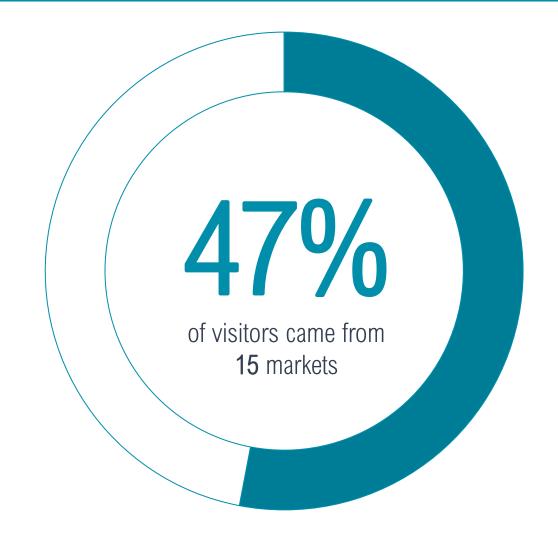


downs & st. germain

R E S E A R C H

ORIGIN MARKETS¹

Market ²	Percentage of Visitors
Chicago	6%
New York	5%
Atlanta	5%
Detroit	3%
Philadelphia	3%
Minneapolis-St. Paul	3%
Boston	3%
Washington, DC-Hagerstown	3%
Miami-Ft. Lauderdale	3%
Denver	3%
West Palm Beach-Ft. Pierce	2%
Cleveland-Akron	2%
Los Angeles	2%
Charlotte	2%
Pittsburgh	2%



²Based on data from the Visitor Tracking Study.

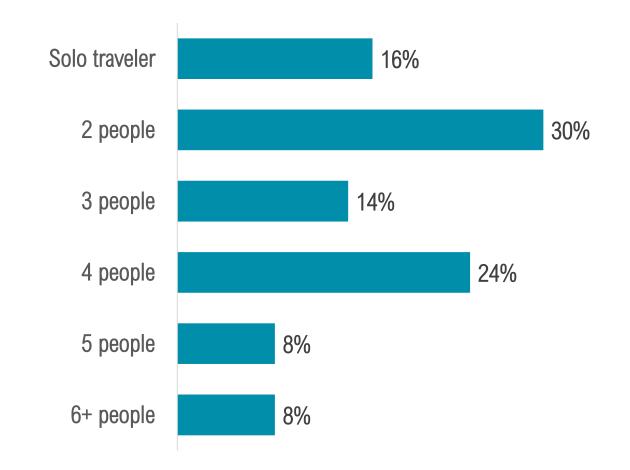




¹Includes visitors who stayed in paid accommodations, VFRs, and day trippers.

TRAVEL PARTY SIZE AND COMPOSITION





¹Sources: Occupancy Study and Visitor Tracking Study

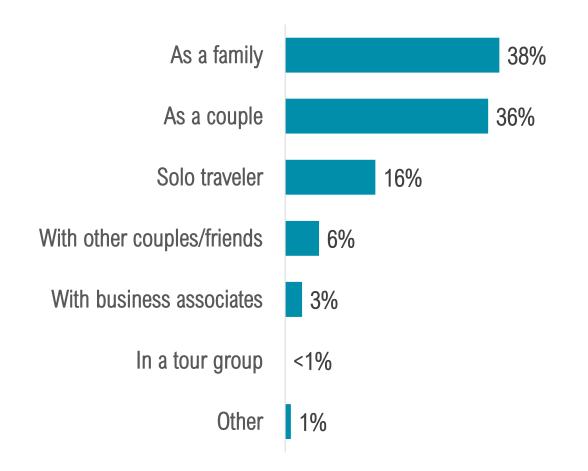




TRAVEL PARTY TYPE



Nearly 3 in 4 visitors traveled either as a family or as a couple, while 16% of visitors traveled alone.





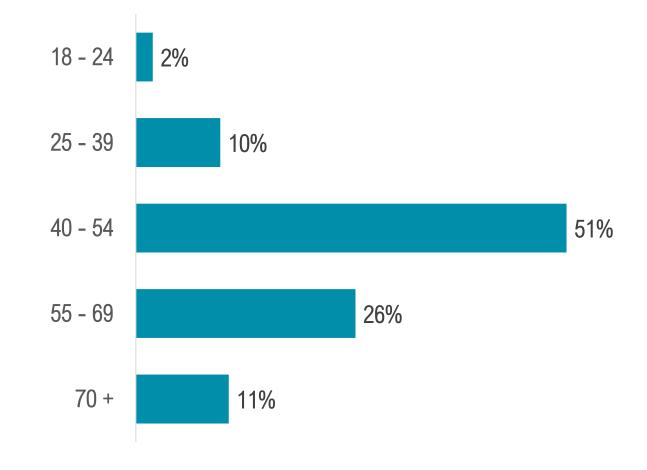


Average Age

The average age of Oct - Dec visitors was **51 years old.**

Median Age

The median age of Oct - Dec visitors was **51 years old.**



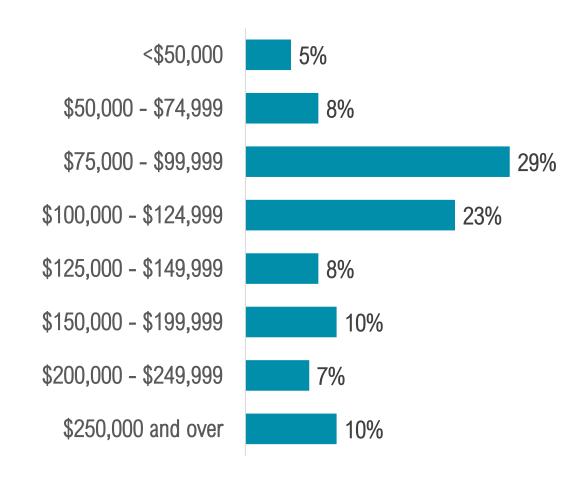




HOUSEHOLD INCOME



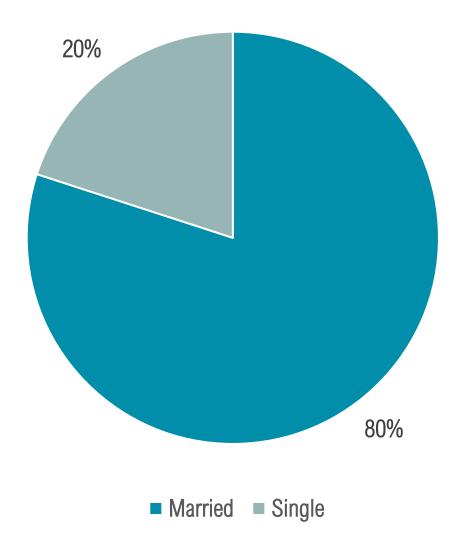








MARITAL STATUS

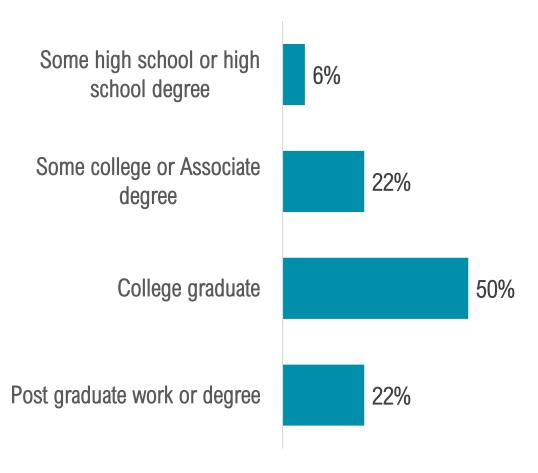






EDUCATION

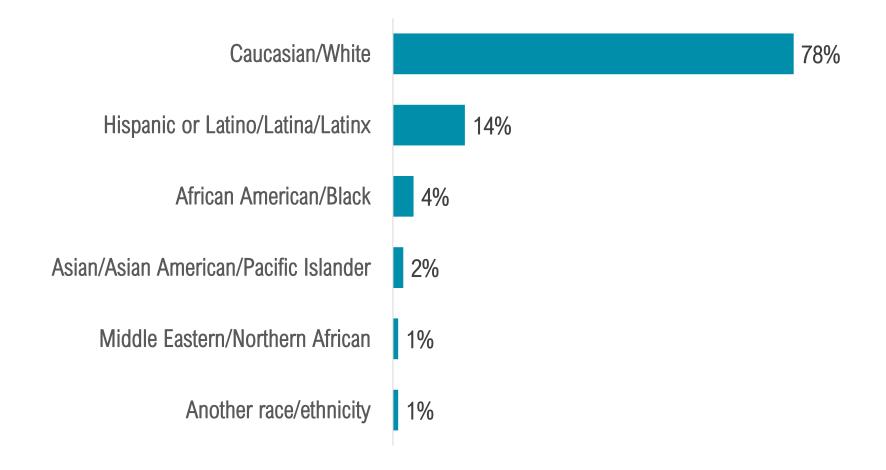
Education LevelOver 7 in 10 of Oct - Dec visitorshad achieved a bachelor's degreeor higher.







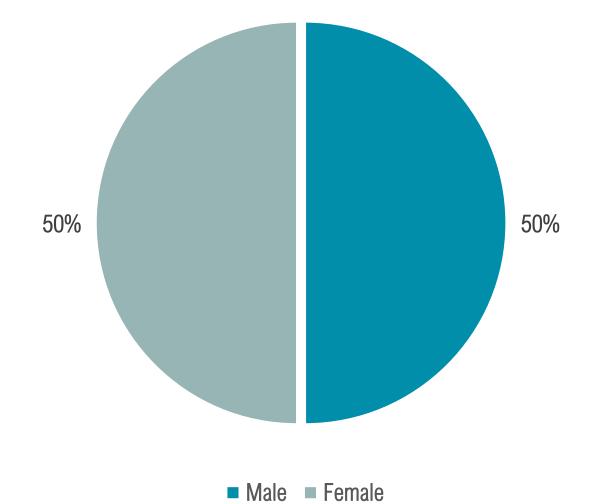
RACE/ETHNICITY







GENDER¹



¹Gender of person interviewed.



Travel Party Profile Oct - Dec 2024



VISITOR JOURNEY: TRIP EXPERIENCE

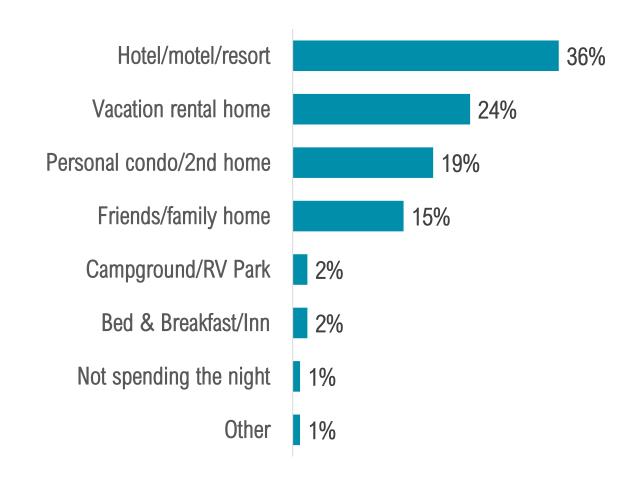
Pre-Visit Travel Party Profile Trip Experience Post-Trip Evaluation Economic Impact on Destination





ACCOMMODATIONS









NIGHTS STAYED



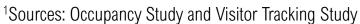
All Visitors

Visitors spent an average of **6.2**¹ **nights** in the Fort Myers area.

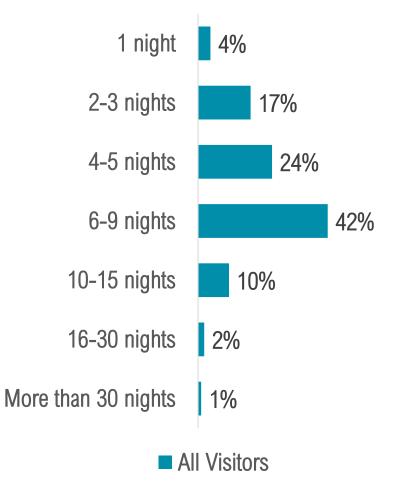


Visitors Staying in Paid Accommodations

Visitors staying in paid accommodations spent an average of **5.6**² **nights** in the Fort Myers area.



²Source: Occupancy Study

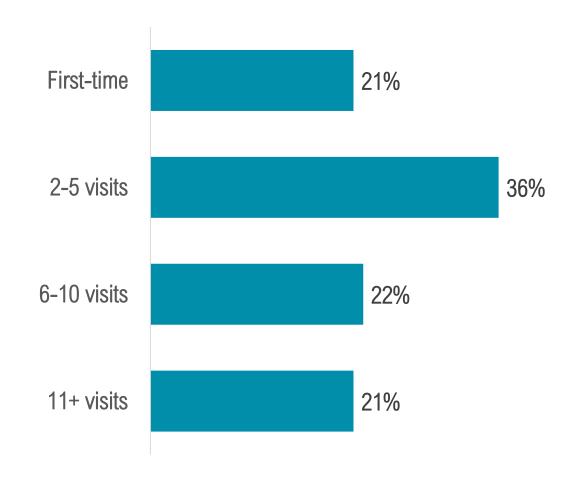






FIRST TIME AND EXPERIENCED VISITORS

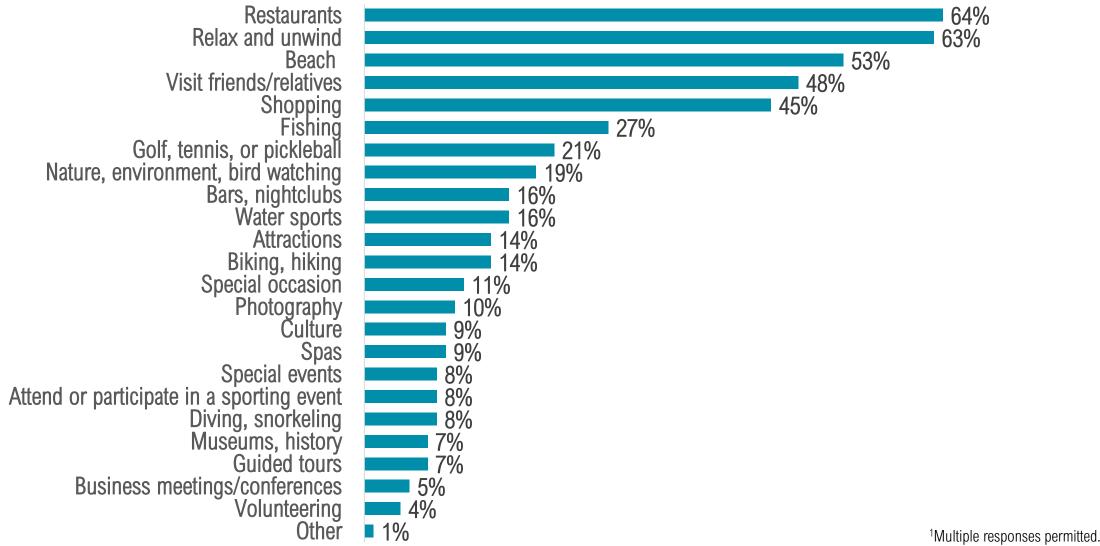
More than 1 in 3 visitors had visited the area 2-5 times, while 1 in 5 were first-time visitors, and another 1 in 5 were loyal visitors (11+ visits).







VISITOR ACTIVITIES¹

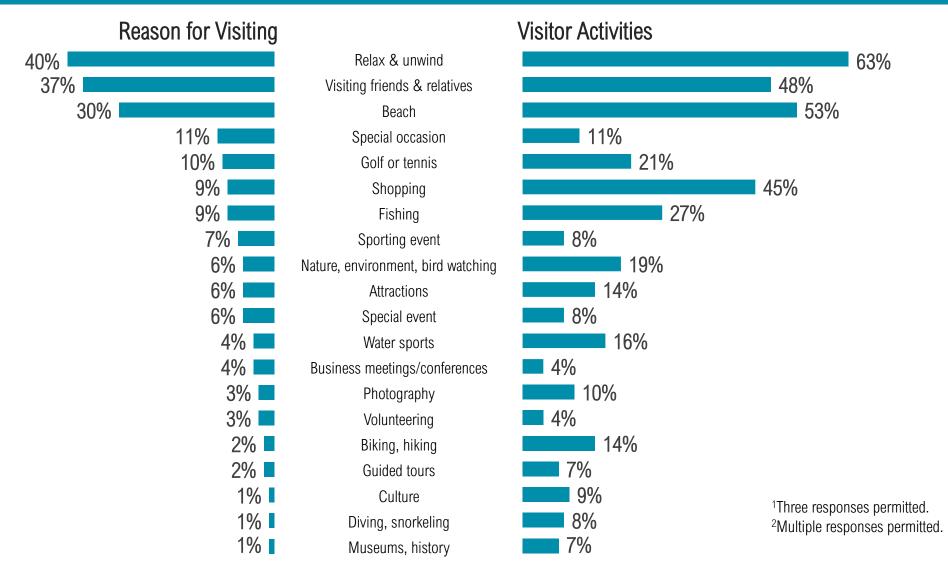




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RESEARCH

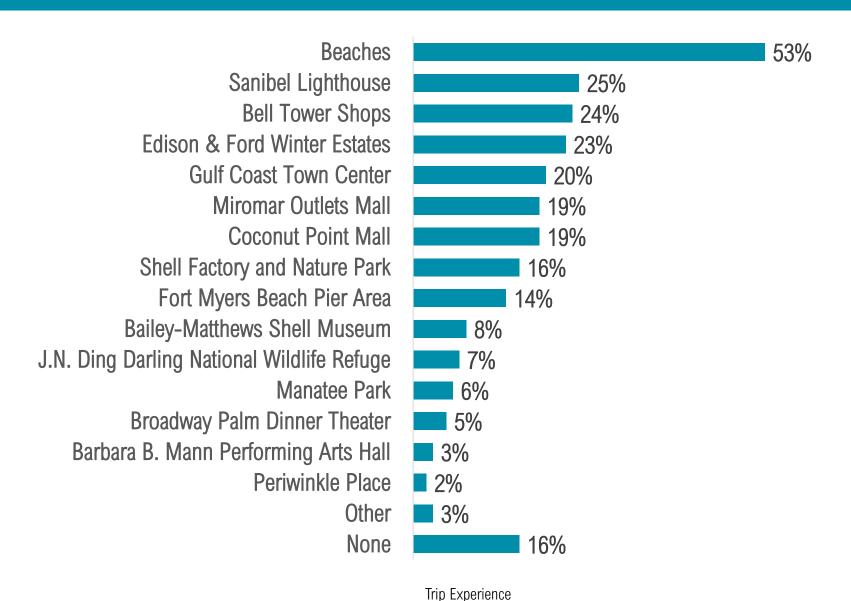
REASON FOR VISITING¹ VS. VISITOR ACTIVITIES²







ATTRACTIONS VISITED¹



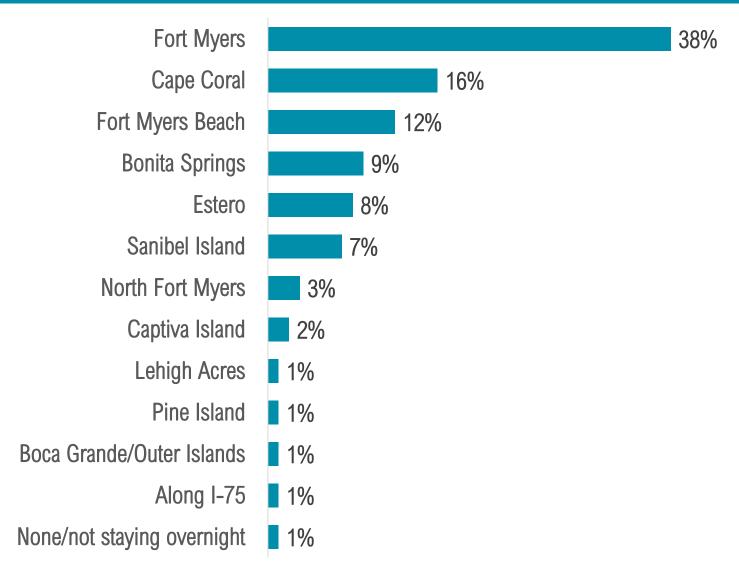
Oct - Dec 2024

MYERS
ISLANDS, BEACHES
A NEIGHBORHOODS

¹Multiple responses permitted.



COMMUNITY STAYED







VISITOR JOURNEY: POST-TRIP EVALUATION

Pre-Visit

Travel Party
Profile

Trip
Experience

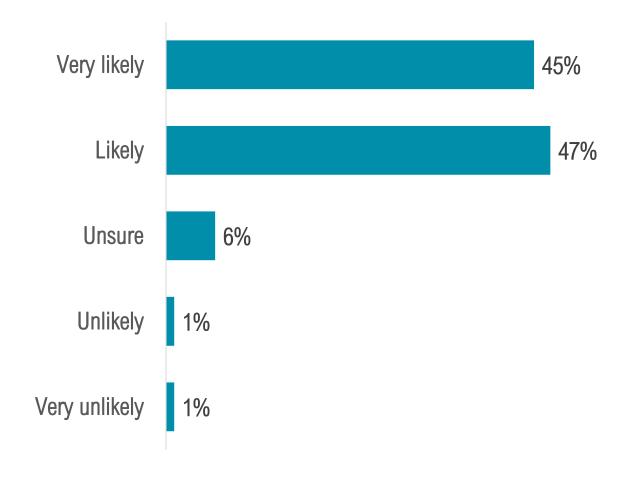
Post-Trip
Evaluation

Economic Impact on Destination





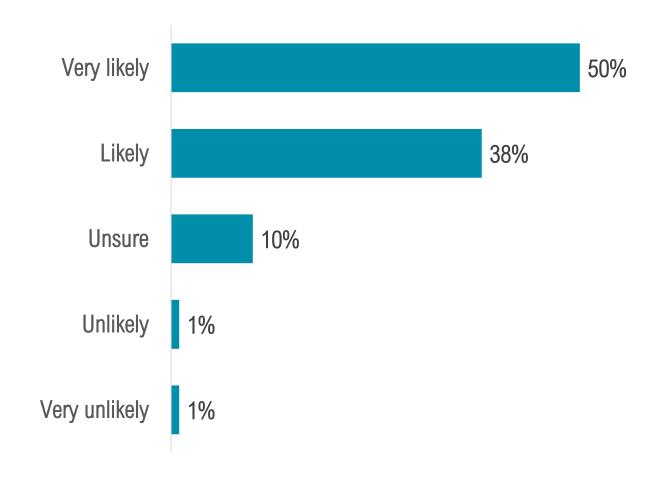
LIKELIHOOD OF RECOMMENDING THE AREA







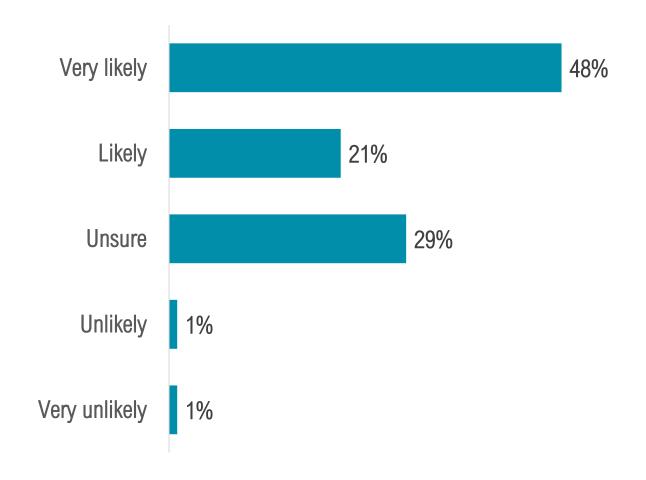
LIKELIHOOD OF RETURNING TO THE AREA







LIKELIHOOD OF RETURNING NEXT YEAR







CROSSTABULATIONS: LIKELIHOOD OF RECOMMENDING¹

	First Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Very Likely	39%	36%	49%	49%	43%	44%	55%	58%
Likely	42%	48%	46%	45%	47%	47%	41%	35%
Unsure/don't know	15%	11%	4%	5%	8%	7%	2%	5%
Unlikely	4%	4%	1%	<1%	2%	1%	2%	1%
Very Unlikely	<1%	1%	<1%	1%	<1%	1%	<1%	1%





CROSSTABULATIONS: LIKELIHOOD OF RETURNING¹

	First Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Very Likely	40%	35%	59%	55%	49%	47%	67%	66%
Likely	32%	38%	33%	37%	36%	40%	25%	29%
Unsure/don't know	20%	19%	8%	6%	13%	10%	7%	4%
Unlikely	7%	6%	<1%	1%	2%	2%	1%	<1%
Very Unlikely	1%	2%	<1%	1%	<1%	1%	<1%	1%





CROSSTABULATIONS: LIKELIHOOD OF RETURNING NEXT YEAR1 95

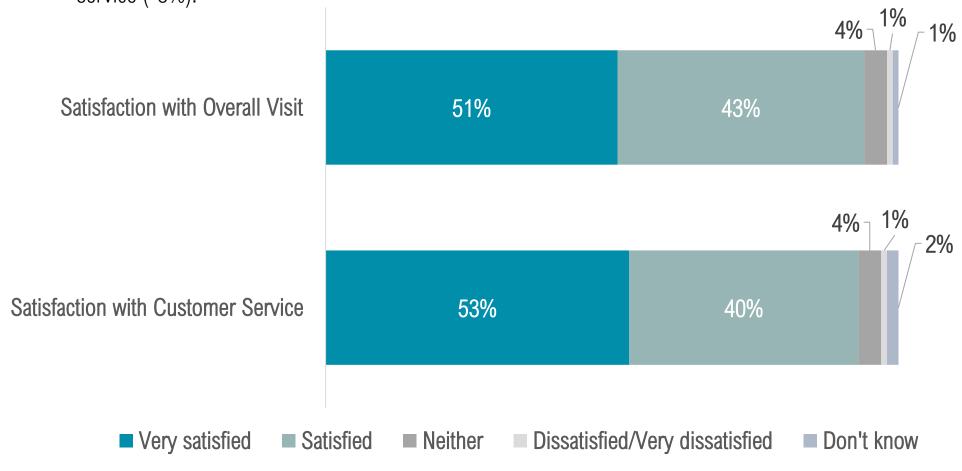
	First Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Very Likely	35%	32%	55%	53%	46%	47%	60%	58%
Likely	16%	21%	19%	20%	20%	21%	21%	18%
Unsure/don't know	44%	42%	24%	25%	31%	30%	19%	23%
Unlikely	4%	3%	1%	1%	2%	1%	<1%	<1%
Very Unlikely	1%	2%	1%	1%	1%	1%	<1%	1%





SATISFACTION

Compared to 2023, visitors were less likely to be very satisfied with their overall visit (-5%) as well as customer service (-3%).







CROSSTABULATIONS: SATISFACTION WITH OVERALL VISIT

	First Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Very Satisfied	53%	47%	59%	53%	56%	50%	62%	65%
Satisfied	37%	45%	36%	43%	38%	45%	31%	32%
Unsure/don't know	6%	6%	5%	4%	5%	4%	6%	3%
Dissatisfied	3%	2%	<1%	<1%	1%	1%	1%	<1%
Very Dissatisfied	1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%





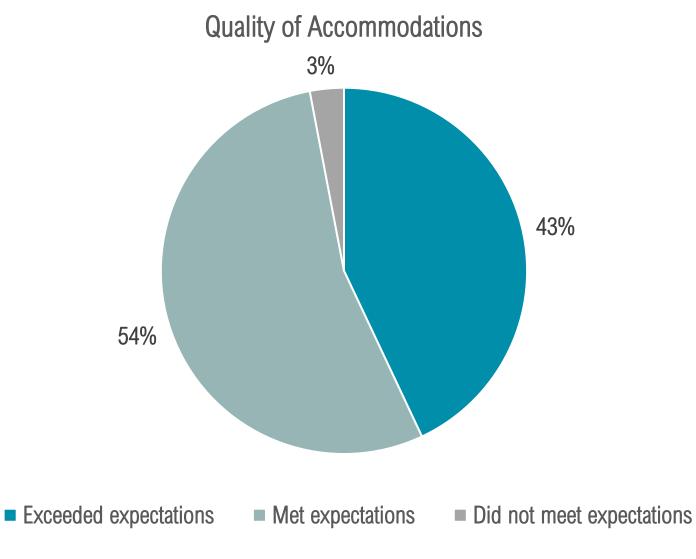
CROSSTABULATIONS: SATISFACTION WITH SERVICE

	First Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Very Satisfied	57%	50%	59%	55%	57%	53%	60%	64%
Satisfied	33%	42%	35%	39%	35%	41%	34%	34%
Unsure/don't know	5%	6%	5%	5%	6%	5%	5%	2%
Dissatisfied	4%	2%	1%	1%	2%	1%	1%	<1%
Very Dissatisfied	1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%





SATISFACTION RATINGS: QUALITY OF ACCOMMODATIONS







SATISFACTION RATINGS: QUALITY OF ACCOMMODATIONS

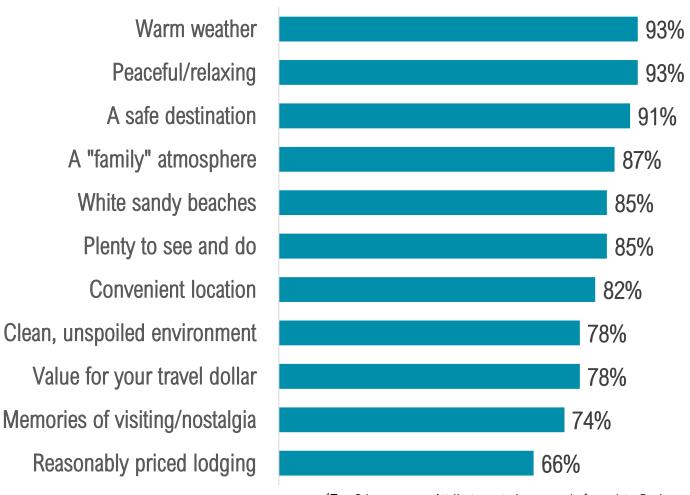
	1 st Time Visitors		Repeat Visitors		Domestic Visitors		Int'l Visitors	
	2023	2024	2023	2024	2023	2024	2023	2024
Exceeded Expectations	39%	37%	41%	48%	40%	44%	36%	50%
Met Expectations	50%	58%	56%	50%	53%	52%	56%	48%
Did Not Meet Expectations	11%	5%	3%	2%	7%	4%	8%	2%

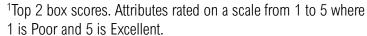




ATTRIBUTE RATINGS¹

At least 90% of visitors gave high attribute ratings for weather, peacefulness, and safety in the Fort Myers area.

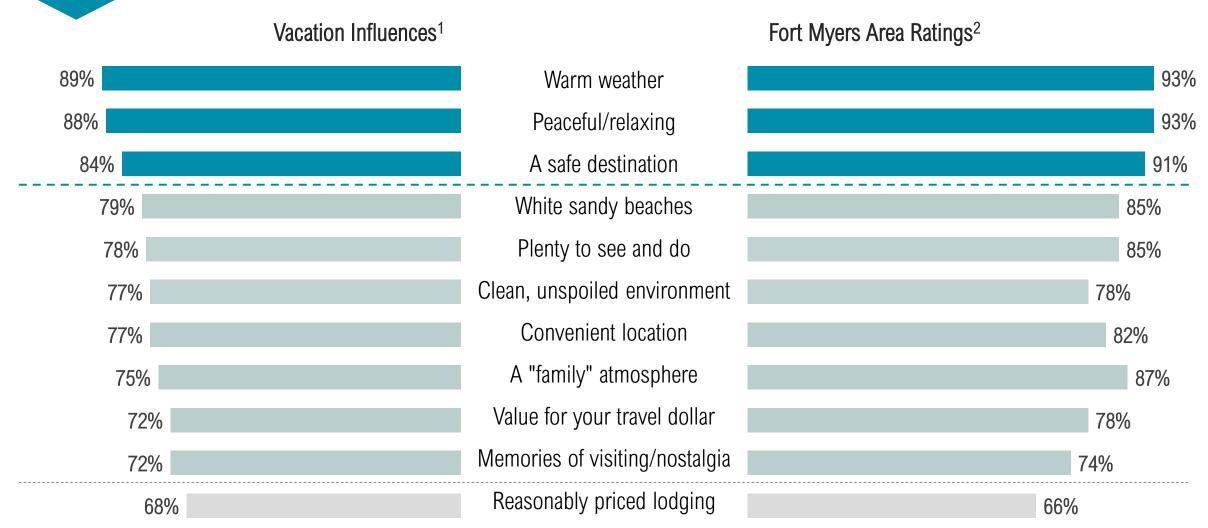


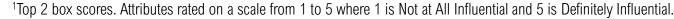






VACATION ATTRIBUTE INFLUENCE VS. RATINGS





²Top 2 box scores. Attributes rated on a scale from 1 to 5 where 1 is Poor and 5 is Excellent.

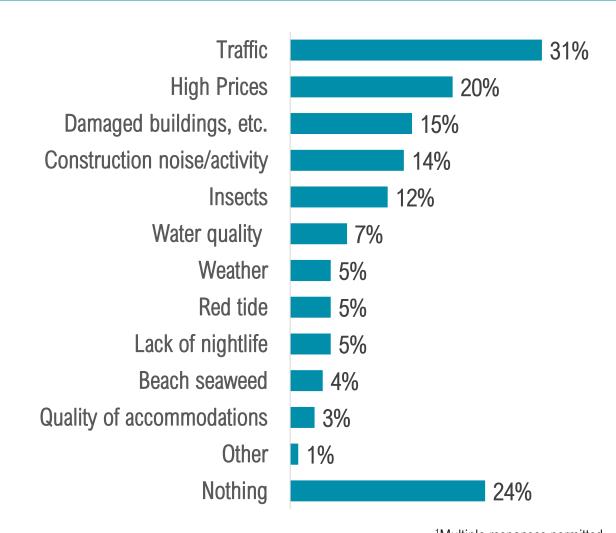




LEAST LIKED FEATURES¹



Nearly 1 in 3 visitors mentioned traffic, while 1 in 5 were concerned with high prices, and 24% had no concerns at all during their visit.



¹Multiple responses permitted. During this specific visit, which features have you like the LEAST about our area?





AREA DESCRIPTIONS FROM VISITORS



Peaceful & Relaxing

- "It's the perfect place to slow down, unwind, and enjoy the simple beauty of the Gulf Coast."
- "Time just seems to pass slower while you're here. The atmosphere is so easy going and it really allows you to just relax and live at your own pace."
- "This is the place to come if you want to truly be able to disconnect and recharge. Everything in the area encourages you to take it easy and soak in the moment."



Warm Weather

- "We love coming here because when it's gray and chilly back home, it's still sunny and warm here."
- "This time of year is perfect for us. The mornings are crisp, by midday it's warm, and the afternoons/evenings are still comfortable."
- "Amazing weather for basking in the sun, listening to the swaying palms and feeling the ocean breeze."





AREA DESCRIPTIONS FROM VISITORS



A Safe Destination

- "I've always felt secure here because of all the friendly people and the peaceful coastal vibe that it has."
- "The atmosphere is so calm and inviting, it's been a completely stress-free trip so far and we've enjoyed exploring the area."
- "The people here are so welcoming and it's always a refreshing and relaxing getaway for us."



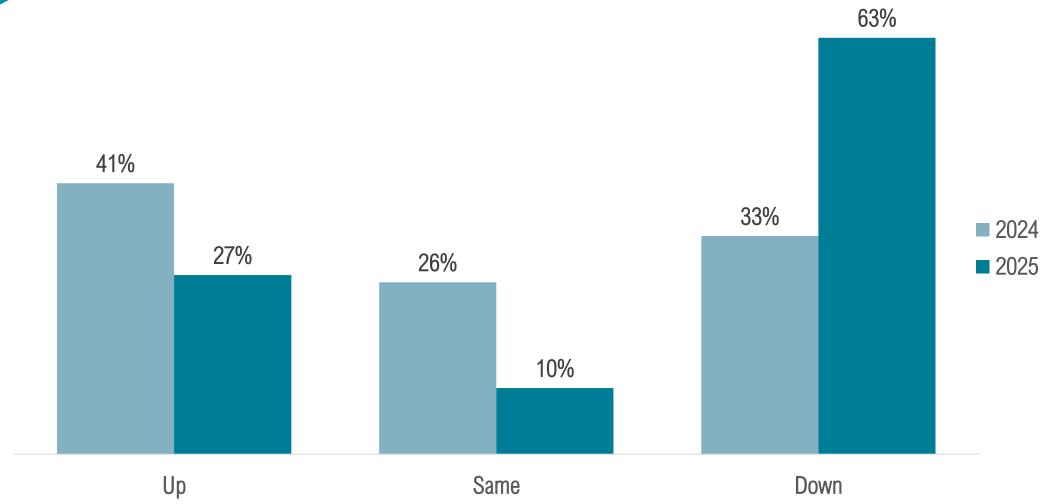
A "Family" Atmosphere

- "Our kids always have a blast because of all the different outdoor activity options. It's a great family-friendly vacation spot."
- "The area offers tons of things for families to do together, from beach days to nature trails, fishing, and more."
- "We love it because of how family-oriented it is. It's not just a ton of crowded tourist traps trying to take advantage of us. It's a place to make real family memories."





OCCUPANCY BAROMETER1: JAN – MAR RESERVATIONS





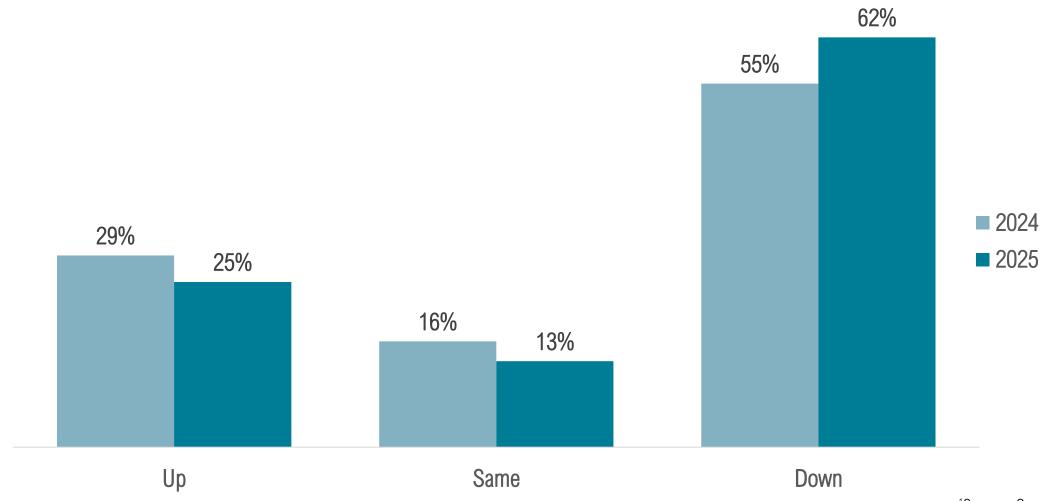
Accommodations partners were asked the following, "Please think about your reservations for the next three months. Compared to the same period a year ago, would you say the total level of reservations are up, the same, or down?"

Post-Trip Evaluation Oct - Dec 2024





OCCUPANCY BAROMETER1: APR – JUN RESERVATIONS





Accommodations partners were asked the following, "Please think about your reservations for the next three months. Compared to the same period a year ago, would you say the total level of reservations are up, the same, or down?"

MYERS
ISLANDS, BEACHE
& NEIGHBORHOOD



Year-Over-Year Comparisons







ECONOMIC IMPACT

Visitor & Lodging Statistics	Oct - Dec 2023	Oct - Dec 2024	% Change '23 – '24
Visitors	806,000	867,200	+ 7.6%
Visitor Days	4,715,100	5,411,300	+ 14.8%
Room Nights	1,016,400	1,078,700	+ 6.1%
Direct Expenditures ¹	\$658,633,800	\$679,771,800	+ 3.2%
Total Economic Impact ²	\$1,054,472,700	\$1,082,876,500	+ 2.7%
Occupancy	55.2%	58.0%	+ 5.0%
ADR	\$154.89	\$154.37	- 0.3%
RevPAR	\$85.53	\$89.53	+ 4.7%





¹ Includes: accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

² Economic impact includes indirect and induced effects of visitor spending. Indirect effects are increased business spending resulting from tourism dollars. Induced effects are increased household spending resulting from tourism dollars.

JOBS, WAGES AND TAXES SUPPORTED BY TOURISM¹

	Oct - Dec 2023 ⁴	Oct - Dec 2024	% Change '23 – '24
Direct Jobs ²	6,680	6,910	+ 3.4%
Total Jobs ³	8,990	9,280	+ 3.2%
Direct Wages ²	\$229,430,700	\$238,021,100	+ 3.7%
Total Wages ³	\$325,108,700	\$336,651,000	+ 3.6%
Direct Local Taxes ²	\$14,270,300	\$14,686,800	+ 2.9%
Total Local Taxes ³	\$18,860,900	\$19,434,300	+ 3.0%
Direct State Taxes ²	\$30,913,500	\$31,815,300	+ 2.9%
Total State Taxes ³	\$41,082,000	\$42,331,700	+ 3.0%

¹ Calculated using IMPLAN, an economic impact analysis software.

⁴ Revised to reflect updated IMPLAN dataset.





² Only accounts for the money spent directly by visitors in categories such as accommodations, restaurants, entertainment, shopping, transportation, groceries, and "other" expenses.

³ Accounts for direct spending as well as the indirect and induced effects of visitor spending. In other words, it considers the "Total Economic Impact". As a reminder, indirect effects include increased business spending resulting from tourism dollars, while induced effects include increased household spending resulting from tourism dollars.

VISITOR TYPE

Visitor Type	Oct - Dec 2023	Oct - Dec 2024
Visitors in Paid Accommodations	69%	65%
Visitors in Non-Paid Accommodations	29%	34%
Day Trippers	2%	1%





Planned trip in advance	Oct - Dec 2023	Oct - Dec 2024
1 week or less	5%	5%
2-4 weeks	13%	13%
1-2 months	33%	38%
3-6 months	32%	31%
6 months or more	15%	12%
Not sure	2%	1%

Considered Other Destinations	Oct - Dec 2023	Oct - Dec 2024
Yes	27%	24%
No	73%	76%





Other destinations considered ¹	Oct - Dec 2023 ²	Oct - Dec 2024 ³
Tampa/Clearwater/St. Pete	18%	16%
Miami/Ft. Lauderdale	15%	14%
Sarasota/Siesta Key	13%	13%
Keys/Key West	13%	11%
Orlando	15%	10%
Naples/Marco Island	13%	9%
Daytona Beach	10%	7%
West Palm Beach	6%	5%
Punta Gorda/Englewood	4%	4%
Other destinations in FL	13%	26%
Other destinations outside of FL	17%	18%





¹Multiple responses permitted.

²Base: 27% of visitors who considered other destinations.

³Base: 24% of visitors who considered other destinations.

Trip Planning Websites/Apps ¹	Oct - Dec 2023	Oct - Dec 2024
Airline websites/apps	32%	36%
Online search engines	25%	29%
Airbnb, Vrbo, etc.	17%	19%
Hotel websites/apps	17%	16%
Booking websites	16%	16%
Vacation rental websites/apps	11%	12%
Visit Florida	8%	11%
Trip Advisor	14%	11%
VCB Website	7%	10%
VCB Facebook Page	6%	8%
Facebook	7%	7%
Traveler reviews, blogs, stories	7%	7%
Instagram	3%	6%
YouTube, Hulu, Pandora	3%	4%
Other	4%	2%
None	23%	23%



¹Multiple responses permitted.



Information Requests ¹	Oct - Dec 2023	Oct - Dec 2024
Calling a hotel, motel, condo	23%	19%
Requesting and receiving a visitor guide	9%	10%
Receiving the VCB e-newsletter	2%	6%
Calling the VCB	2%	3%
Calling a local Chamber of Commerce	2%	3%
Other	2%	1%
None	70%	68%



¹Multiple responses permitted.



Recall of Lee County Promotions	Oct - Dec 2023	Oct - Dec 2024
Yes	38%	35%
No	43%	46%
Not sure	19%	19%
% of recallers influenced by promotions	49%	57%
% of total visitors influenced by promotions	19%	20%





Type of Promotions Recalled ¹	Oct - Dec 2023 ²	Oct - Dec 2024 ³
Internet	50%	51%
Social media	33%	37%
Traveler reviews, blogs	17%	21%
Television	13%	15%
www.VisitFortMyers.com	9%	13%
Travel/visitor guide	7%	11%
Magazine	9%	10%
Newspaper	7%	8%
Radio	3%	7%
Email/e-newsletter	6%	7%
Deal-based promotion	3%	6%
Video streaming services	7%	6%
Billboard	3%	5%
Brochure	4%	4%
AAA	5%	4%
Podcasts	1%	2%
Music streaming services	1%	1%
Other	4%	3%

¹Multiple responses permitted.

²Base: 38% of visitors who recalled seeing a promotion.

³Base: 35% of visitors who recalled seeing a promotion.





Characteristics influencing decision to visit Lee County (top 2 boxes) ¹	Oct - Dec 2023	Oct - Dec 2024
Warm weather	87%	89%
Peaceful/relaxing	86%	88%
A safe destination	83%	84%
White sandy beaches	77%	79%
Plenty to see and do	76%	78%
Clean, unspoiled environment	74%	77%
Convenient location	76%	77%
A "family" atmosphere	72%	75%
Value for your travel dollar	72%	72%
Memories of visiting/nostalgia	74%	72%
Reasonably priced lodging	62%	68%

¹Top 2 box scores. Attributes rated on a scale from 1 to 5 where 1 is Not at All Influential and 5 is Definitely Influential.





Main Reason for Visiting ¹	Oct - Dec 2023	Oct - Dec 2024
Relax & unwind	40%	40%
Visiting friends & relatives	32%	37%
Beach	28%	30%
Checking-in on my property	12%	13%
Part-time resident ("Snowbird")	9%	13%
Special occasion	7%	11%
Golf or tennis	10%	10%
Fishing	6%	9%
Shopping	8%	9%
Sporting event	5%	7%
Special event	8%	6%
Attractions	4%	6%
Nature, environment, bird watching	6%	6%
Business meetings/conferences	8%	4%
Water sports	6%	4%
Photography	4%	3%
Volunteering	4%	3%
Work-related hurricane recovery	5%	2%
Biking, hiking	2%	2%
Guided tours	2%	2%
Culture	1%	1%
Museums, history	1%	1%
Diving, snorkeling	1%	1%
Other	4%	2%



¹Multiple responses permitted.



Transportation	Oct - Dec 2023	Oct - Dec 2024
Fly	69%	71%
Drive a personal vehicle	21%	24%
Drive a rental vehicle	6%	3%
Drive a RV	2%	1%
Travel by bus	<1%	<1%
Other	2%	1%

Airport Used	Oct - Dec 2023	Oct - Dec 2024
Southwest Florida International	84%	75%
Miami International	2%	9%
Punta Gorda	7%	8%
Ft. Lauderdale International	3%	4%
Tampa International	2%	3%
Orlando International	1%	1%
Other	1%	<1%





Visitor Origin ¹	Oct - Dec 2023	Oct - Dec 2024
Florida	6.7%	8.6%
Southeast	20.2%	19.4%
Northeast	19.3%	19.7%
Midwest	32.1%	30.0%
West	8.5%	9.0%
Canada	6.4%	6.7%
United Kingdom	1.3%	1.4%
Germany	3.6%	3.1%
Other Europe	1.0%	1.0%
Other International	0.9%	1.1%

Visitor Origin ¹	Oct - Dec 2023	Oct - Dec 2024
Chicago	4%	6%
New York	5%	5%
Atlanta	4%	5%
Detroit	3%	3%
Philadelphia	3%	3%
Minneapolis-St. Paul	3%	3%
Boston	2%	3%
Washington, DC-Hagerstown	2%	3%
Miami-Ft. Lauderdale	1%	3%
Denver	2%	3%

¹Based on data from the Visitor Tracking Study.





Travel Parties	Oct - Dec 2023	Oct - Dec 2024
Mean travel party size ¹	2.9	3.0
Travel with children under age 18	32%	36%

Travel Party Composition	Oct - Dec 2023	Oct - Dec 2024
As a family	36%	38%
As a couple	34%	36%
By yourself	15%	16%
With other couples/friends	8%	6%
With business associates	5%	3%
In a tour group	<1%	<1%
Other	2%	1%

¹Sources: Occupancy Study and Visitor Tracking Study





Marital Status	Oct - Dec 2023	Oct - Dec 2024
Married/Domestic Partnership	75%	80%
Single	25%	20%

Age	Oct - Dec 2023	Oct - Dec 2024
Average age	50	51
Median age	50	51

Household Income	Oct - Dec 2023	Oct - Dec 2024
Median Income	\$103,300	\$108,700





Race/Ethnicity	Oct - Dec 2023	Oct - Dec 2024
Caucasian/White	74%	78%
Hispanic/Latino/Latina/Latinx	14%	14%
African American/Black	5%	4%
Asian/Asian American/Pacific Islander	3%	2%
Middle Eastern/Northern African	2%	1%
Another race/ethnicity	2%	1%

Gender ¹	Oct - Dec 2023	Oct - Dec 2024
Female	50%	50%
Male	50%	50%
Non-binary	<1%	<1%





Length of Stay ¹	Oct - Dec 2023	Oct - Dec 2024
Average nights in the Fort Myers area	5.9	6.2

First Time/Repeat Visitors	Oct - Dec 2023	Oct - Dec 2024
First-time	27%	21%
Repeat	73%	79%

MYERS ISLANDS, BEACHES



Type of Accommodations	Oct - Dec 2023	Oct - Dec 2024
Hotel/motel/resort	38%	36%
Vacation rental home	27%	24%
Personal condo, house, timeshare, etc.	15%	19%
Friends/family home	14%	15%
Campground/RV Park	2%	2%
Bed & Breakfast/Inn	1%	2%
Other	1%	1%
Not spending the night	2%	1%





Activities ¹	Oct - Dec 2023	Oct - Dec 2024
Restaurants	60%	64%
Relax and unwind	61%	63%
Beach	50%	53%
Visit friends/relatives	43%	48%
Shopping	41%	45%
Fishing	21%	27%
Golf, tennis, or pickleball	14%	21%
Nature, environment, bird watching	23%	19%
Bars, nightclubs	17%	16%
Water sports	17%	16%
Attractions	12%	14%
Biking, hiking	14%	14%
Special occasion	9%	11%
Photography	10%	10%
Culture	7%	9%
Spas	6%	9%
Special events	8%	8%
Attend or participate in a sporting event	6%	8%
Diving, snorkeling	6%	8%
Museums, history	8%	7%
Guided tours	6%	7%
Business meetings/conferences	9%	5%
Volunteering	5%	4%
Other	2%	1%



¹Multiple responses permitted.



Attractions ¹	Oct - Dec 2023	Oct - Dec 2024
Beaches	50%	53%
Sanibel Lighthouse	15%	25%
Bell Tower Shops	23%	24%
Edison & Ford Winter Estates	19%	23%
Gulf Coast Town Center	19%	20%
Miromar Outlets Mall	21%	19%
Coconut Point Mall	17%	19%
Shell Factory and Nature Park	14%	17%
Fort Myers Beach Pier Area	12%	14%
Bailey-Matthews Shell Museum	5%	8%
J.N. Ding Darling National Wildlife Refuge	7%	7%
Manatee Park	6%	6%
Broadway Palm Dinner Theater	3%	5%
Barbara B. Mann Performing Arts Hall	2%	3%
Periwinkle Place	<1%	2%
Other	5%	3%
None	15%	17%

¹Multiple responses permitted.





Area stayed	Oct - Dec 2023	Oct - Dec 2024
Fort Myers	39%	38%
Cape Coral	14%	16%
Fort Myers Beach	12%	12%
Bonita Springs	10%	9%
Estero	8%	8%
Sanibel Island	6%	7%
North Fort Myers	3%	3%
Captiva Island	2%	2%
Lehigh Acres	1%	1%
Pine Island	1%	1%
Boca Grande/Outer Islands	1%	1%
Along I-75	1%	1%
None/not staying overnight	2%	1%





Likelihood of Recommending the Area	Oct - Dec 2023	Oct - Dec 2024	
Very Likely	44%	45%	
Likely	46%	47%	
Unsure/don't know	8%	6%	
Unlikely	2%	1%	
Very Unlikely	<1%	1%	
Likelihood of Returning to the Area	Oct - Dec 2023	Oct - Dec 2024	
Very Likely	51%	50%	
Likely	34%	38%	
Unsure/don't know	13%	10%	
Unlikely	2%	1%	
Very Unlikely	<1%	1%	
Likelihood of Returning Next Year	Oct - Dec 2023	Oct - Dec 2024	
Very Likely	48%	48%	
Likely	20%	21%	
Unsure/don't know	29%	29%	
Unlikely	2%	1%	
Very Unlikely	1%	1%	





Satisfaction with Accommodations	Oct - Dec 2023	Oct - Dec 2024
Exceeded expectations	39%	43%
Met expectations	56%	54%
Did not meet expectations	5%	3%





Satisfaction with Visit	Oct - Dec 2023	Oct - Dec 2024
Very satisfied	56%	51%
Satisfied	38%	43%
Neither	4%	4%
Dissatisfied	1%	1%
Very dissatisfied	<1%	<1%
Don't know/no opinion	1%	1%

Satisfaction with Customer Service	Oct - Dec 2023	Oct - Dec 2024
Very satisfied	56%	53%
Satisfied	36%	40%
Somewhat satisfied	5%	4%
Dissatisfied	1%	1%
Very dissatisfied	<1%	<1%
Don't know/no opinion	2%	2%





Visitor Concerns ¹	Oct - Dec 2023	Oct - Dec 2024
Traffic	29%	31%
High Prices	19%	20%
Damaged buildings, signs, and landscapes	14%	15%
Construction noise/activity	9%	14%
Insects	13%	12%
Water quality	7%	7%
Weather	7%	5%
Red tide	5%	5%
Lack of nightlife	5%	5%
Beach seaweed	4%	4%
Quality of accommodations	3%	3%
Other	2%	1%
Nothing	24%	24%



¹Multiple responses permitted.



Industry Data







LEISURE & HOSPITALTY EMPLOYMENT



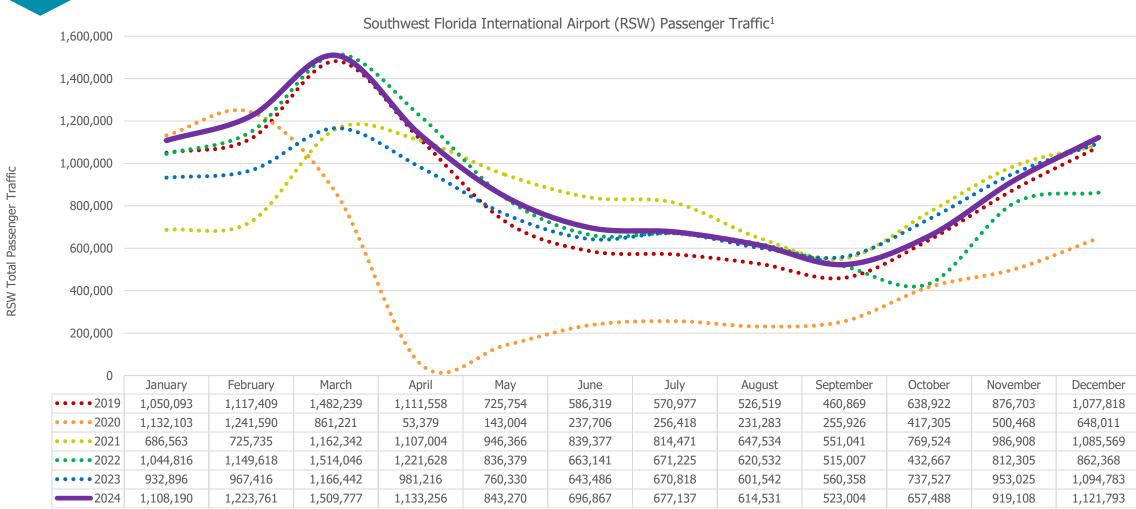
1 SOURCE: Current Employment Statistic Program (CES), Lee County Leisure and Hospitality Sector, not seasonally adjusted. (P) Preliminary.



Monthly Direct Leisure & Hospitality Employment



RSW PASSENGER TRAFFIC



¹ SOURCE: Lee County Port Authority Monthly Statistics.





LICENSED TRANSIENT RENTAL UNITS

Licensed Transient Rental Units in Lee County, as of January 2025 ¹					
	Hotel	Motel	Bed & Breakfast	Vacation Rental	Total
Fort Myers	5,978	1,132	9	467	7,586
Cape Coral	584	204	0	2,413	3,201
Fort Myers Beach	861	382	6	1,479	2,728
Sanibel	68	685	0	1,509	2,262
Bonita Springs	1,244	38	0	484	1,766
North Fort Myers	0	578	0	43	621
Estero	566	0	0	18	584
Captiva	107	156	0	262	525
Boca Grande	77	107	0	261	445
Lehigh Acres	75	0	0	187	262
Saint James City	0	20	0	54	74
Bokeelia	0	31	0	40	71
Matlacha	0	0	2	24	26
Cabbage Key	0	9	0	0	9
Alva	0	0	0	3	3
Iona	0	0	0	1	1
Miromar Lakes	0	0	0	1	1
Pineland	0	0	0	0	0
Total	9,560	3,342	17	7,246	20,165 ²



²Some units likely are still unavailable due to the impact of Hurricane lan.



Methodology







METHODOLOGY

- Economic Impact of tourism in Lee County is derived from:
 - Visitor Tracking Study
 - 895 surveys in public areas, hotels, and at events around Lee County, and online
 - Target individuals: October December visitors to Lee County
 - Data Collection: October December 2024
 - Occupancy Study
 - Email and telephone survey of hotels, rental management companies, RV/campgrounds, etc., as well as data from STR and KeyData reports
 - Sample Size data from 5,013 hotel/rental/campground units (55 properties) reporting to DSG, 10,311 hotel units reporting to STR (84 properties), and 3,121 rental units (107 property managers) reporting to KeyData
 - IMPLAN Economic Impact Modeling software
 - IMPLAN models the way tourism dollars are spent and re-spent in other sectors of the economy, generating waves of economic activity, called multiplier effects. The model uses national industry data and county-level economic data to generate a series of multipliers, which in turn estimate the total economic implications of economic activity
 - Over 1,500 organizations use IMPLAN, including FEMA, EPA, Federal Reserve Bank, and Bureau of Land Management
 - Various government agencies and data sources including Florida Department of Business and Professional Regulation
 - TDT collections provided by the Lee County VCB
 - Tourism database at Downs & St. Germain Research



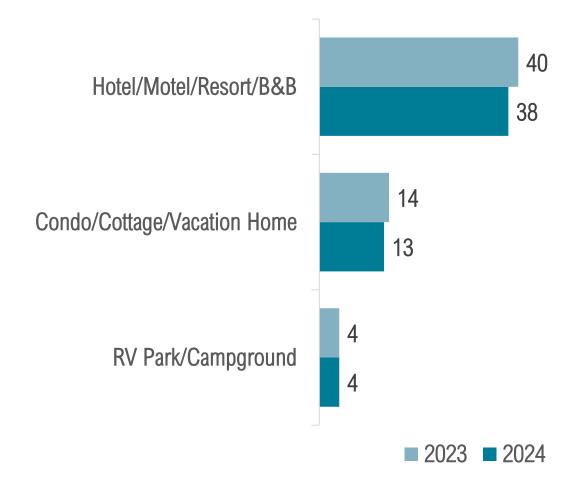


METHODOLOGY¹

Number of Complete Responses

Occupancy Study

- Internet and telephone survey of hotels, rental management companies, RV/campgrounds, etc.
 - Sample Size: 55 completed surveys
 - Data Collection: Completed in Jan 2025 (for Oct - Dec 2024)
- Total Sample Size:
 - Data from 5,013 hotel/rental/campground units reporting to DSG (representing 55 properties)
 - Data from 10,311 hotel units reporting to STR (representing 84 properties)
 - Data from 3,121 rental units reporting to KeyData (representing 107 property managers)







Fort Myers – Islands, Beaches and Neighborhoods

Lee County VCB

Oct - Dec 2024

Visitor Tracking, Occupancy, & Economic Impact Study

Tamara Pigott, CDME Executive Director

Downs & St. Germain Research contact@dsg-research.com 850-906-3111 | www.dsg-research.com





